

Celebrating 25 YEARS

# LATIN AMERICA

ARGENTINA | BOLIVIA | BRAZIL | CHILE | COLOMBIA | COSTA RICA ECUADOR & GALAPAGOS | PERU | URUGUAY

2024-2025



OUR AWARD-WINNING COLLECTION OF ESCORTED TOURS AND TAILORMADE HOLIDAYS The winner of 'Best Specialist Tour Operator' 13 years running – Globe Travel Awards The most prestigious accolade in the travel industry

# WELCOME TO LATIN AMERICA!



Come and join us on an extraordinary adventure through this enchanting region on one of our experience-packed tours. As every traveller is different, we've developed a range of touring styles that will allow you to travel your way. Discover the best option for you here:

## CLASSIC

See the classic sights in the company of an expert guide so that you can really understand the history and culture of the destination. On our Classic tours we take care of everything, leaving you to sit back and enjoy the experience to the full. These tours are fully inclusive of all meals and a comprehensive touring programme including authentic cultural experiences.

## **GO BEYOND**

Venture off the beaten track to explore fascinating destinations away from the tourist trail. Travelling with greater flexibility, you will discover the local culture in depth and see sights rarely witnessed by other travellers. Our Go Beyond tours may take you away from the comforts of home but will reward you with the experiences of a lifetime.

## PRIVATE

A private tour follows a pre-defined itinerary but with the benefit of your own personal guide. Perfect for couples and families that want greater flexibility on when they travel and the style of accommodation. Most of our group tours can operate on a private basis.

## **SPECIAL GROUPS**

If you're travelling with ten or more other passengers, we can arrange your own, independent Special Group tour. Whether that's a group of friends and family, or even a club or association, we'll tailor any of our tours to suit your group's wishes so you can enjoy a unique, fully escorted holiday without the hassle of organising everything yourself. For more information or to receive a quote please check www.wendywutours.co.uk or call Glen, our Private Group Organiser, on 07852 759567.



## CONTENTS

OINIEINIS
YOUR GUIDE TO LATIN AMERICA
The Wendy Wu Tours difference    4      Your tour, your way    6      You're in safe hands    8
CLASSIC TOURS
Chile Top to Toe.         14 days         16           Panoramic Peru.         14 days         18
GO BEYOND TOURS
Ultimate South America
PRIVATE TOURS
Ecuador & the Galapagos – NEW
EXTENSIONS
Santiago Extension36Easter Island36Maipo Valley Wine37Torres del Paine Experience37Peruvian Amazon Lodge38Peruvian Amazon River Cruise38
MORE INFORMATION
Airlines       42         Hotels       44         Latin America for all seasons       45







4-13	3
Award-winning expertise & Our price promise       9         Cultural encounters       10         Discover Latin America with Wendy Wu Tours       12	D
14-23	3
Treasures of South America20 days20Colombia Discovery – NEW15 days22	
24-29	>
Colours of Costa Rica – NEW	8

30-33

.49

	34-41
Buenos Aires Extension	
Ushuaia Extension	
Patagonia Adventure	
Patagonia Cruise	
Tamarindo Beach	
Corcovado National Park	
	42-51
Your questions answered	
Booking your trip	



Booking conditions

Welcome to our brand-new Latin America brochure for 2024/2025! Opening it up, you will find it is packed full of the carefully crafted tours that you would expect from an award-winning tour operator, each designed to make your trip truly unforgettable, so you can return home with a wealth of wonderful memories and travel tales to share.

With 25 years of expertise and experience under our belt, we are always pushing the boundaries of escorted touring. We are continuously learning and exploring so that every year we can add new, unique details to our tours and come up with authentic experience that you won't find anywhere else.

As always, all of these tours are led by an experienced National Escort, born and raised in Latin America, who will share with you their in-depth and intimate knowledge of this fascinating continent. They'll take care of you every step of the way, so all you have to do is relax and enjoy the journey.

Our array of Latin America holidays range from tours that explore just one country indepth to those that are designed for travellers who are looking for an epic exploration of the showstopping sights of multiple nations. This year, it is our great pleasure to introduce two new group tours: Colours of Costa Rica (page 28), a 14-day jaunt through the Central American nation's incredible nature; and Colombia Discovery (page 22), a tour that highlights everything there is to love about this enchanting destination. We also have an exciting new private tour that we know you'll love – Ecuador and the Galapagos (page 32). There is so much adventure to choose from!

We look forward to welcoming you on a Wendy Wu tour soon.

# THE WENDY WU TOURS DIFFERENCE

## OUR REPUTATION AND YOUR PEACE OF MIND

We have won our industry's 'Best Long Haul Specialist Tour Operator' award for 13 years running, we have a 5-star TripAdvisor rating, a Gold Award Feefo Accreditation and 98% of our customers would recommend travelling with us! We are also fully ABTA and ATOL-protected.

## OUR EXPERTISE

No one knows our destinations like we do, and we are passionate about sharing the best of them with you, so there is no one better to recommend the very best tours and experiences for your holiday.

## OUTSTANDING GUIDES

Our much-loved National Escorts, whose knowledge and dedication have won us the best reputation in the industry, will make your holiday with us truly extraordinary.

## EXCEPTIONAL VALUE AND INCLUSIONS

Flights, accommodation, meals, touring, trains, cruises, evening shows, amazing guides and visas...we include it all.

## FANTASTIC OFFERS

We are renowned for our amazing Business Class and Premium Economy upgrades, which make your holiday all the more special, and we work with leading airlines to offer you regional departures, so travelling with us is more convenient than ever.

## COMFORT & CONVENIENCE

We hand-pick comfortable hotels in great locations, have a 'seat and a half' policy on our coaches and include all meals on our Classic tours, so you can relax and enjoy your holiday with us, knowing everything is taken care of.

Wendy Wu – Owner, Wendy Wu Tours

## AMAZING TOURS & AUTHENTIC EXPERIENCES

On tour with us, you will be immersed in culture and history through experiences such as meeting local families, learning ancient traditions and watching cultural shows. We also include delicious local meals in each region. Look out for the 'Authentic experiences' box on each tour page!

## TIPPING MADE EASY

We will advise you how much and when to tip and our National Escort will take care of it on your behalf.

## OUR ONLY GOAL

We are only satisfied when you come back to travel with us again and again – only then do we know that we've done a good job of serving you.

# YOUR TOUR, YOUR WAY

We want everyone who travels with us to enjoy each extraordinary day of their Wendy Wu adventure, so we've made it easy for you to choose your perfect holiday. You can select based on Tour Style (which you'll find inside the front cover) and by Physical Rating (see opposite page).

## TOUR PACE

Many of our tours are busy, but that's because we want to make sure you don't miss a single thing. Packing your holiday full of special experiences means some early starts and long days, but you can be sure that you'll return home with many incredible memories! Read our Tour Dossiers and check the Physical Ratings to see if the pace and activity levels are right for you.

## ACCOMMODATION STYLES

You can be safe in the knowledge that your accommodation has been hand-picked to best suit the locations you'll visit. Our Classic tours feature comfortable, locally rated 3 star plus to 4 star properties, ranging from smart business hotels to family-run guesthouses. On Go Beyond tours you may find yourself in more unusual, characterful or more rustic accommodation which fits perfectly with these tours' adventurous spirit.

## **CUSTOMISE YOUR TRIP**

If you'd like to explore your destination further or arrange a stopover on your flight all you have to do is ask! We have a fantastic range of extension and stopover packages (see page 34) or, if you're looking for something a bit different, our knowledgeable team of experts can help you customise your very own extension to any tour in this brochure.

## PHYSICAL RATING

All our tours feature a physical rating to help you select the right holiday for you. Every one of our tours require the ability to walk around sights unaided, whilst more active tours involve longer walks, cycling and other physical activities. Tours at altitude will have a higher physical rating. For more information on why each tour has been rated the way it has, have a look at the 'Detailed Tour Dossier' available to download on the tour page of our website.



## LEVEL 1

A reasonable level of fitness is required and you should expect to be on your feet for much of the day. You'll be getting on and off coaches, trains or boats and walking around the sights, often including steps, plus occasional longer walks.

## LEVEL 2

Involves a little more time on your feet than a Level 1 tour and may involve more steps and/ or walking.

As the physical demands of each tour are different we recommend you check your Tour Dossier carefully before booking and contact us or your agent if unsure.





## LEVEL 3

A good level of fitness is required as you need to be comfortable walking for 2-3 hours and covering longer distances. Other activities such as cycling will be at a gentle pace and will involve straightforward terrain.

## LEVEL 4

Similar physical activities to Level 3 but they may be longer in duration or on slightly more challenging terrain.



## LEVEL 5

You'll need to be fit and adventurous to participate in these tours as on some days you will be active for most of the day. The terrain may be more challenging and the activities more physically demanding.

## You're in Safe Hands

Our guides are the stars of the show; it is their unrivalled knowledge, passion and expertise that will transform your tour experience from good to truly extraordinary!



## 'We were privileged to meet Paula our guide and she made our trip an outstanding experience." Mr G Keyzer

"It was one of the most amazing holidays that I have ever had. Everything was perfect from start to finish." Mrs Fitzsimons

## AWARD-WINNING GUIDING

On all of our group tours you will be accompanied by a dedicated guide, known as your 'National Escort'. Their dedication, personality and sense of fun will immediately put you at ease and make you feel part of the family.

You will be able to put your utmost trust in your guide who will navigate you through the eccentricities of the local way of life.

## ALL OF OUR NATIONAL ESCORTS...

- Have at least five years' guiding experience
- Are fluent in English
- Are born and raised in Latin America
- Go through rigorous and ongoing training programmes
- Are at your service 24 hours a day



# Award-winning expertise

We are so proud of the numerous awards we've received over the years in recognition of the extraordinary travel experience we provide to our customers. We're just doing what we do best – creating memories to cherish and providing exceptional levels of customer service.

## Recommended by you

Awards are all well and good, but it's our customer feedback that means the most to us. We're proud of our 5-star TripAdvisor rating and the fact that so many of our customers would be happy to recommend us to their friends and family – that's all the accolade we need.



# **Our Price Promise**

If you find any of our tours cheaper elsewhere, we'll match the price!

## **UNBEATABLE VALUE**

Our tours are renowned for their comprehensive inclusions and exceptional value for money. We're so confident you won't find the same tour at a better price that if you do, we'll not only match it, but we'll also offer you a discount of £200 per person on a future booking.

## **100% NO SURCHARGE** PROMISE

Once you've paid, you've paid! As soon as we confirm your booking you can relax knowing the holiday price won't increase and you'll never have to pay extra for currency fluctuations and surcharges, etc.











## WE WON'T BE BEATEN **ON PRICE**

If you find a Wendy Wu tour being sold elsewhere for less than our published price, let us know and we'll match the price you've been guoted.

# Cultural Encounters, every step of the way

To make sure you truly immerse yourself in your chosen destination we pack every single one of our tours with authentic cultural experiences. We've highlighted our favourite ones on each tour page in the 'Authentic Experiences' box; but for now, here are just a few examples of what you can look forward to...

## **UROS TRIBE OF** LAKE TITICACA

Journey to the unique reed-constructed Islas Uros, found floating on the Peruvian side of Lake Titicaca. Here you can meet the ancient Uros people who call the islands home. Spend time learning about their way of life, with traditional dancing, cooking and basket weaving.



## MBORORÉ ALDEA **PEOPLE OF IGUAZU**

Learn about the indigenous culture of the Mbororé Aldea people who live alongside the magnificent Iguazu Falls. The tribe will welcome you into their community, sharing fascinating stories of ancestors, rituals, myths and legends.





Maipú Valley, nestled in the heart of Argentina's Mendoza province, is a wine lover's paradise. This scenic region boasts sun-drenched vineyards set against the stunning backdrop of the Andes mountains. Known for its exceptional Malbec wines, Maipú Valley is home to numerous wineries offering immersive tours and tastings, allowing visitors to savour the rich flavours and learn about the winemaking process.

## **UYUNI SALT FLATS**

A visit to the Uyuni Salt Flats, the world's largest salt flats, offers an unforgettable experience. When dry, the salt crust creates vast, hexagonal patterns, while during the rainy season, a thin layer of water turns the flats into a mesmerizing mirror, reflecting the sky above.

of Argentina known as the Pampas, on a



## **COFFEE COUNTRY**

Journey to the captivating city of Pereira, part of Colombia's Coffee Triangle. This region is not only celebrated for its coffee heritage but is an integral part of the UNESCO-designated "Coffee Cultural Landscape of Colombia." Visit an authentic hacienda, nestled in the foothills of the Andes, and partake in an enlightening tour, indulging in a tasting experience expertly guided by a master taster.



## HUILLOC COMMUNITY

Learn about the Huilloc community and immerse yourself in the local culture. Choose how you spend your day by taking part in their collective tasks. Work in the fields, make clothing, see how they educate their children or help prepare for ancestral ceremonies. You'll also enjoy a tasty and traditional Andean lunch with one of the local families, providing another great chance to see and experience the Quechua way of life.

# GASTRONOMY

While on a trip to Latin America you cannot help but immerse yourself into the local gastronomy. Our tours include everything from street food tours and cooking classes to Argentinian asados and Brazilian barbecues. One of our favourite experiences is a visit to the markets in Lima, Peru, to shop for ingredients before cooking up a storm with a local chef for lunch.



# **Discover Latin America** with Wendy Wu Tours

Packed with deserts, rainforests, mountains and glaciers, rich in heritage and infused with a fun and fiery Latino beat, this is a continent simply begging to be explored!

## WENDY'S TOP 8 LATIN AMERICA SIGHTS



Travel high into the Andes and uncover the mysteries of the Incas at World Heritage Site, featured on our Panoramic Peru (page 18) and Ultimate South America (page 26) tours.



## SALAR DE UYUNI

Spanning nearly 11,000-sq. km, Bolivia's salt flats are the largest in the world. The vast other-worldly landscape plays with your sense of perspective and will leave you awestruck. See for yourself on our Ultimate South America tour (page 26).





RIO DE 6 JANEIRO

Brazil's 'Cidade Maravilhosa', it's the beaches, lush mountains and vibrant samba beat that make Rio one of the world's greatest cities. Explore it on our Treasures of South America (page 20)



and Ultimate South America (page 26).

Buenos Aires, Argentina's capital, is one of South America's most captivating cities. It boasts a buzz all of its own, created by a fascinating fusion of European elegance and Latino passion. Discover it on our Treasures of South America (page 20) and Ultimate South America (page 26)



Iguazu's hundreds of cascades tumble over the border between Argentina and Brazil in spectacular fashion! Visit the falls from both sides on our Treasures of South America (page 20) and Ultimate South America (page 26) tours.

## WILDLIFE OF THE GALAPAGOS

A must-visit for any wildlife lover, the unique flora and fauna of the isolated Galapagos archipelago is waiting to be explored by land or sea (page 32).

## **BUENOS AIRES**



## (5) PATAGONIA

Journey to the tip of South America to incredible natural beauty on our Chile:



South America's most enigmatic destination, discover the wonders of Easter Island and its magnificent 'moai' for yourself, touring its most fascinating and culturally-intriguing sights on our classic extension (page 36).





# **CLASSIC TOURS**

## For those looking for a fully-escorted, fully-inclusive group journey

## ALL YOUR MEALS ARE INCLUDED

Whilst breakfasts tend to be a mixture of local eats and familiar dishes from home, when it comes to lunch and your arrangements taken care of, you can travel with the dinner, you'll be dining in local establishments. We include a few 'feature meals', so you get to taste the signature dishes of the region, whilst the rest of the time you'll eat a whole, delicious range of your destination's best food.

## NATIONAL ESCORTS

You can be safe in the knowledge that throughout your tour you'll be in the company of one of our award-winning National Escorts. With their unparalleled knowledge, charisma and talent, these wonderful people are what can push your holiday from fantastic into the realms of truly unforgettable.

## AUTHENTIC EXPERIENCES

Thanks to the extensive expertise of our team, we can make sure you get to see those rarely visited places that will give you a more authentic experience of the culture of the region and the chance to meet the friendly local people. Keep an eye out for the 'Authentic Experiences' box on every tour page, for a taste of cultural encounters that you will enjoy.

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## CHILE: TOP TO TOE



## TOUR HIGHLIGHTS

- ✓ Explore Valparaiso's historic quarter ✓ Watch the spectacular sunset over Moon Valley
- Marvel at the night sky in the
- Atacama Desert Enjoy sunrise at the Tatio Geysers
- ✓ Visit the Lake District
- ✓ Discover Torres del Paine National Park

## PRICE INCLUDES

- 11 breakfasts, 10 lunches, 11 dinners
- International flights and current taxes
- Domestic transportation
- 4 star accommodation
- Touring with guides and entrance fees



## ► AUTHENTIC EXPERIENCES

- > One of the Atacama's most evocative sights, travel across the spectacular
- altiplano at dawn to enjoy a sunrise picnic breakfast overlooking the gurgling El Tatio Gevser fields
- Sail across deep blue waters to see the imposing glaciers at the heart of Chilean Patagonia. Witness the immense power of nature as these massive ice formations calve into the fiord at Balmaceda Glacier
- > Spend time in Torres del Paine National Park, a UNESCO World Heritage Site. Look in awe at the electric blue-coloured icebergs on Grey Lake and view the iconic peaks of the jagged granite towers from which the park takes its name.



## **ITINERARY**

## DAYS 1-2: FLY TO SANTIAGO

Board your overnight flight to Chile's sophisticated capital, Santiago. You will have the remainder of the day at leisure (depending on your arrival time) to enjoy the delights of Santiago before your welcome dinner this evening.

## DAY 3: DISCOVER VALPARAISO Travel to the coast visiting the bohemian port town of Valparaiso. Designated as a UNESCO

World Heritage Site, Valparaiso is unique, charming and just a little bit chaotic. Home to some of the best street art in Latin America, Valparaiso's magnetism simply needs to be experienced first-hand. Funiculars connect the industrial seafront with the cerros (hill) neighbourhoods, each a maze of colourful, artfully dilapidated mansions and enchanting street art. Ride the funicular up into the hills and discover hidden treasures including art galleries, breweries, coffee shops and the house of Chilean poet Pablo Neruda.

## DAY 4: SAN PEDRO DE ATACAMA

Today you will fly to the northern city of Calama. From here you will drive to the desert oasis town of San Pedro de Atacama before enioving a local lunch in Avllu de Covo. Discover some of San Pedro's famous landscapes on an exploration of the Moon Valley, one of the driest spots on the planet. With lonely volcanoes populating the horizon, enjoy the views and the silence as the afternoon sun turns the hues of the rock from orange to red to purple. This evening you'll be stargazing in Atacama – considered the best place in the world for viewing the night skies.

## DAY 5: SALAR DE ATACAMA

This morning, you'll explore the Salar de Atacama, the driest non-polar desert on earth. You'll travel through barren mountains, passing visually striking salt lakes as you make your way towards Miscanti and Miñiques lagoons. These lagoons sit on the high plains at the base of their two namesake volcanoes. The water here is astonishingly blue, whilst the salt deposits that surround it stand in brilliant contrast.

## DAY 6: EL TATIO GEYSERS

Rise early to travel deeper into the Atacama to visit El Tatio. Set within a ring of volcanoes, there are about 80 lively geysers whose billowing steam makes for an atmospheric and unique sun rise! This afternoon is at leisure to wander the quaint town of San Pedro.

## DAY 7: PUERTO VARAS

Transfer back to Calama and fly south to Puerto Montt, the gateway to Chile's spectacular Lake District. Continue on to Puerto Varas, a charming town on Llanquihue Lake, overlooked by two snow-capped volcanoes.

## DAY 8: OSORNO VOLCANO

Travel to the village of Ensenada at the foot of Osorno Volcano, where you'll embark on an easy hike up the volcano's verdant slopes to reach the Osorno Ski Mountain Centre at 1.240 metres. Travel through Perez Rosales National Park to Petrohué Falls, strolling along boardwalks to admire the turquoise waters and lush greenery of the Petrohué River.

## DAY 9: PUERTO NATALES

This morning fly to Punta Arenas. On arrival enjoy lunch at a local restaurant before continuing to Puerto Natales.





in a local restaurant.

## DAY 10: GLACIERS CRUISE

This morning set sail on the Ultima Esperanza (Last Hope) Fjord. Thankfully the fjord's magnificent setting doesn't reflect its melancholy name. Continue to the Mount Balmaceda Glacier, where you'll spot cormorants and sea lions while cruising past the mighty glacier snout. Disembark at the end of the fjord and take a short walk through the native forest to the foot of the magnificent Serrano Glacier, part of the Southern Ice Field.

## DAY 11: TORRES DEL PAINE NATIONAL PARK

Today you will visit the untamed wilderness of the Torres del Paine National Park. Look up in awe at the park's crown jewel, the imposing trio of granite pillars that dominate the landscape. Explore beyond the star attraction and discover glaciers, vibrant teal lakes, lush forests and thundering rivers. Spend the day absorbing the park's natural wonders, with visits to Salto



## EXTEND YOUR STAY.



EASTER ISLAND EXTENSION 5 days from £1320pp

MAIPO VALLEY EXTENSION 3 days from £1020pp

VISIT WENDYWUTOURS.CO.UK FOR A DETAILED TOUR DOSSIER

## CHILE: TOP TO TOE





## IS THIS TOUR FOR YOU?

Travel the entire length of Chile, from the barren beauty of the Atacama Desert and altiplano of the north, via the lakes and volcanoes of the Lake District, to the spectacular mountains and glaciers of Patagonia in the south.



Grande waterfall, Pehoé and Grey lakes, Milodón Cave and Grey Glacier.

## DAY 12: SANTIAGO

Transfer back to Punta Arenas and fly to Santiago, before enjoying a farewell dinner

## DAYS 13-14: DEPART SANTIAGO

Today you will transfer to the airport for your flight home, arriving the next day.



PRICES & DEPARTURES Departing Sunday returning Saturday				
2024 DATES				
11 Feb - 24 Feb	£8,290	03 Nov - 16 Nov	£8,590	
06 Oct - 19 Oct	£8,590			
2025 DATES				
09 Feb - 22 Feb	£8,990	05 Oct - 18 Oct	£9,290	
23 Mar - 05 Apr	£8,990	02 Nov - 15 Nov	£9,290	
14 Sep - 27 Sep	£9,290			
Flight and supplement information				
Based on London Heathrow departures				

- Based on London Heathrow departures
- Regional UK departures available
- Flight upgrades available on request
- Land only from £7,290pp (Santiago Santiago)
- Single room from £1,390
- Tipping paid locally US\$170

#### Call for our 2026 pricing and departures



See salt lake flamingos

## PANORAMIC PERU



## TOUR HIGHLIGHTS

- 🗸 Explore Machu Picchu
- Take a train through awe-inspiring Andean landscapes
- Meet the local Quechua community
- ✓ Stroll the colonial streets of Cusco
- ✓ Learn to cook Peruvian delicacies

## PRICE INCLUDES

- 12 breakfasts, 11 lunches, 12 dinners
- International flights and current taxes
- Domestic transportation
- 4 star accommodation
- Touring with guides and entrance fees



## Visit the Uros people of Lake Titicaca

## ► AUTHENTIC EXPERIENCES

- ► Visit the indigenous Uros people this community live on floating reed islands on Lake Titicaca. Learn about their fascinating culture.
- Choose a selection of fresh ingredients from a local market before participating in a cooking class with a local chef
- ► Learn all about Peru's national beverage at a pisco tasting in Lima. Discover the subtle flavours and variations of this celebrated drink.



## **ITINERARY**

DAY 1: FLY TO LIMA Today you will fly to Lima, the capital of Peru, where you arrive in time to experience a traditional Peruvian-style evening dinner.

## DAY 2: LIMA CITY TOUR

This morning embark on an informative tour of Lima, formerly known as the 'City of Kings'. Kick your Peruvian adventure off with a mouth-watering culinary tour. Begin by gathering your ingredients from the local markets before heading to the kitchen workshop where a local chef will teach you how to prepare some traditional Peruvian delicacies.

After lunch, visit Lima's UNESCO World Heritage-listed historic centre with its striking colonial architecture. Later uncover the fascinating Huaca Pucllana, an ancient pyramid built by a pre-Incan civilisation known as the Lima culture. Take in the sights and sounds of the bohemian Barranco district this afternoon before becoming acquainted with pisco, Peru's national drink, at an insightful pre-dinner tasting session.

## DAY 3: SACRED VALLEY

Fly to Cusco before transferring to the famous Sacred Valley of the Incas, home to hillside citadels and striking foothills. Stop at a small town hidden in the Peruvian Andes and learn from a local family member all the intricacies of traditional iconography. After the tour, you'll be transferred to your hotel in Sacred Valley.

#### DAY 4: OLLANTAYTAMBO

Spend the morning exploring the charming town of Pisac. Here you'll visit the vibrant markets where locals sell their wares

including locally produced handicrafts. Afterwards continue to Huilloc, where you will meet the local Quechua community, taking part in their collective tasks including working in the fields and making clothing. You'll also have the opportunity to observe school lessons and preparation processes for ancestral ceremonies. After, sit down to a well-earned traditional Andean lunch with a local family. Continue to Ollantavtambo where we'll visit the preserved Incan houses and explore the old fortress. Today's activities will be undertaken at high altitudes.

#### DAY 5: TRAIN TO MACHU PICCHU

This morning you'll board the Vistadome train and begin your epic rail journey to Machu Picchu. Travel through stunning Andean mountain landscapes as you make your way to the small town of Aguas Calientes, the gateway to Machu Picchu. Ascend to the citadel and spend some time exploring these extraordinary ruins. Abandoned by the Inca in the 16th century. Machu Picchu lav undiscovered until Hiram Bingham stumbled upon its vegetation-covered remains in 1911. Machu Picchu is now one of the New Seven Wonders of the World

## DAY 6: MACHU PICCHU

Enjoy the morning at leisure in Aguas Calientes. Visit the thermal baths for a relaxing soak or purchase a second entrance to visit Machu Picchu again. This afternoon board your train back to Poroy before transferring to Cusco.

## DAY 7: DISCOVER CUSCO

One of the oldest continually inhabited cities in South America, the former Inca capital







has a long, rich heritage. Now a UNESCO World Heritage Site, modern Cusco is a cosmopolitan city of contrasts. While in the city you'll visit the Plaza de Armas and Santo Domingo Convent, both built by the Spanish on the foundations of revered Incan sites. Visit the ruins of Sacsayhuaman, a 15th century Inca fortress that displays some of the finest examples of Inca stonework. This afternoon there is the option to take part in a chocolatemaking tour.

## DAY 8: TRAIN TO PUNO

This morning, board your train to Puno. Travel through the spectacular Peruvian highlands in comfort and style. Your train encompasses four dining cars, a bar car and an observation car. Enjoy a gourmet lunch, prepared with delicious Andean ingredients. There will also be music and dance shows on board.

#### DAY 9: LAKE TITICACA

Journey by boat across Lake Titicaca to the floating reed-constructed islands of Uros. Here you'll meet the local Uros people before continuing to the island of Taquile, a UNESCO World Heritage Site. Taquile was once an Inca stronghold and today the islanders depict their long history in complex textile designs.

## DAY 10: COLCA CANYON

An early start this morning for your journey to Chivay village. Pass through Langunillas and Torca along the way, keeping an eye out for flamingos, Andean ducks and llamas. Eventually, you'll reach Pata Pampa which sits at 4,820 metres altitude. Marvel at the wonderful view of the Ampato, Sabancaya, Hualca-Hualca and Mismi volcanoes. Once in

Admire Colca Valley terraces

natural hot springs.



## PANORAMIC PERU

## **CLASSIC** PERU PHYSICAL RATING

## IS THIS TOUR FOR YOU?

On this thrilling journey, you'll spend quite a bit of time at altitude in the Andes Mountains. Along the way you'll discover the heart of the Inca Empire at Machu Picchu, encounter soaring condors and sail the deep-blue waters of Lake Titicaca.

Chivay, admire the views of the Colca Valley terraces before enjoying a relaxing dip in the

## DAY 11: TRAVEL TO AREQUIPA

This morning you'll travel to Arequipa via Condor Cross. Here you'll stop to watch the mighty condors gliding on the thermals. We'll also visit several of the local villages and viewpoints. On arrival at Arequipa, you'll have the rest of the day at leisure.

#### DAY 12: EXPLORE AREQUIPA

Peru's spectacularly situated second city is set to a backdrop of volcanoes and is home to stunning colonial architecture. Today you'll visit the Carmon Alto viewpoint before exploring the Yanhiara Quarter and admiring the UNESCO-listed Plaza de Armas and the Monastery of Santa Catalina. Later this afternoon, take a flight back to Lima, with a farewell dinner this evening.

#### DAYS 13-14: DEPART LIMA TO UK Fly to the UK, arriving home the following day.



PRICES & DEPARTURES Departure days of the week vary 2024 DATES 05 May - 18 May £5,790 15 Sep - 28 Sep £5,990 25 Aug - 07 Sep £6,190 17 Nov - 30 Nov £5,990 2025 DATES 30 Apr - 13 May £6,490 10 Sep - 23 Sep £6.490 14 May - 27 May £6,490 12 Nov - 25 Nov £6,490 20 Aug - 02 Sep £6,690 Flight and supplement information

- Based on London Heathrow departures
- Regional UK departures available
- Flight upgrades available on request
- Land only from £4.790pp (Lima Lima)
- Single room from £1,200
- Tipping paid locally US\$200

Call for our 2026 pricing and departures



## TREASURES **OF SOUTH** AMERICA

20 DAYS FROM £9,990

FLIGHT INCLUSIVE

## ALL MEALS

## TOUR HIGHLIGHTS

- Marvel at Machu Picchu ✓ Cruise across Lake Titicaca
- Enjoy a samba and dinner show
- ✓ Explore both sides of the Iguazu Falls
- ✓ Ascend Sugarloaf Mountain
- ✓ Discover the traditions behind Carnival

## PRICE INCLUDES

- 18 breakfast, 17 lunches, 18 dinners
- International flights and current taxes
- Domestic transportation
- 4 star accommodation
- Touring with guides and entrance fees



## ► AUTHENTIC EXPERIENCES

- Visit a traditional Argentinian estancia (ranch) for a lesson in local folklore. Discover the history of the legendary gauchos before enjoying a typical asado lunch, expertly prepared on a traditional outdoor parrilla (grill).
- Immerse yourself in the rhythm of Rio in one of the city's many samba bars. Whether you choose to sit back and enjoy the show or get involved in the action, the irresistible beats are sure to leave you with a spring in your step for days to come.
- ▶ Meet the Mbororé Aldea tribe, an indigenous community that lives in the depths of the rainforest. Gain a fascinating insight into a unique culture and learn all about their lifestyle, ancestry, folklore and their knowledge of their jungle home.



## ITINERARY

## DAY 1: FLY TO LIMA

Fly to Lima and check-in at your hotel before enjoying a delicious, Peruvian-style welcome dinner

## DAY 2: EXPLORE LIMA

Become acquainted with Lima, formerly known as the 'City of Kings', on today's tour. Start with the fascinating Huaca Pucllana, an ancient pyramid built by a pre-Incan civilisation known as the Lima culture. After lunch, soak up the sights and sounds of the bohemian Barranco district before sampling some pisco, Peru's national drink, at an insightful pre-dinner tasting session.

## DAY 3: SACRED VALLEY

Fly to Cusco before transferring to the famous Sacred Valley of the Incas, home to hillside citadels and striking foothills. Stop at Ccaccaccollo, a small, scenic town hidden in the Peruvian Andes and meet some of the families who live here.

## **DAY 4: PISAC MARKET**

Today visit the colourful market of Pisac and the nearby archaeological site. Afterwards continue to Huilloc, where you will meet the local Quechua community, taking part in their collective tasks including working in the fields and making clothing. After, sit down to a well-earned traditional Andean lunch with a local family. Next, explore the ruins of Ollantaytambo before boarding the train to Aguas Calientes.

## DAY 5: MACHU PICCHU

Ascend to Machu Picchu and spend some time exploring these extraordinary ruins. Abandoned by the Inca in the 16th century, Machu Picchu lay undiscovered until Hiram Bingham stumbled upon its vegetationcovered remains in 1911. Machu Picchu is now one of the New Seven Wonders of the World. Board the return train to Porov. Overnight in Cusco.

## DAY 6: DISCOVER CUSCO

One of the oldest continually inhabited cities in South America and once the glorious capital of the Incan Empire, Cusco is a UNESCO World Heritage Site and has a fascinating mix of Incan and colonial heritage. Today you'll explore its treasures including the Plaza de Armas and Convent of Santo Domingo, both built on the foundations of important Incan architecture. Then, visit the ruins of Sacsayhuanman, an Incan fortress overlooking the city with fine examples of old stonework.





#### DAY 7: TRAIN TO PUNO

This morning, board your train to Puno. Travel through the spectacular Peruvian highlands in comfort and style. Enjoy a gourmet lunch, prepared with delicious Andean ingredients. There will also be music and dance shows on board.

## **DAY 8: LAKE TITICACA**

Journey by boat across Lake Titicaca to the floating islands of Uros, which are constructed entirely from reeds. Spend time exploring and meeting the local Uros people before continuing to the UNESCO World Heritage Site of Taquile. This island was once an Inca stronghold and today the islanders depict their long history in complex textile designs. After your tour of the island, head back to Puno.

## DAY 9: TRAVEL TO LIMA

On the way to the airport you'll stop off at the pre-Incan towers of Sillustani, built by the ancient Colla people. The towers are encircled by the sparkling Lago Umayo which is home to a diverse range of plants and wildlife. Enjoy a traditional Andean lunch before boarding vour flight to Lima.

## DAY 10: FLY TO BUENOS AIRES

Bid farewell to Peru and fly to Buenos Aires, Argentina's flamboyant capital city. Later, enjoy a quintessential Argentine experience; the tango! Take a dance class before sitting down to enjoy dinner and a sultry tango show.

## DAY 11: EXPLORE BUENOS AIRES

An irresistible combination of Latin flair and European elegance, Buenos Aires is a delight to explore and that's exactly what you'll do on today's city tour. Discover the vibrant districts of La Boca, San Telmo, Recoleta, Palermo and Puerto Madero

## DAY 12: DAY TRIP TO URUGUAY

Embark on a day trip to Uruguay today, taking a ferry across the Rio de La Plata to Colonia del Sacramento. A picture-perfect colonial town, Colonia was founded by the Portuguese in 1680 and is a UNESCO World Heritage Site. The beautiful Barrio Historico, occupying a

small peninsula that juts out into the river is an atmospheric maze of old cobbled streets. Admire the main square, see the ruins of San Francisco Church and visit the lighthouse.

## DAY 13: THE PAMPAS

Spend the day on the vast, fertile grasslands, known as the pampas, of a traditional estancia (ranch). Here you'll learn all about gaucho life. After a delicious asado lunch, enjoy a fun folklore show

## DAY 14: PUERTO IGUAZU

border between Argentina and Brazil.

## DAY 15: DISCOVER IGUAZU

One of the planet's most impressive sights, a visit to Iguazu is a truly awe-inspiring experience. Today you'll visit the Argentinian side of Iguazu and witness the thundering roar of these powerful falls. Later you'll meet the native Mbororé Aldea people - learn about this intriguing culture as the community members share fascinating tales of their ancestors, rituals, myths and legends.

## DAY 16: FLY TO RIO DE JANEIRO

This morning cross into Brazil for a panoramic view of the falls. This afternoon, hop on a plane to Rio de Janeiro and arrive in time to watch the sunset on Copacabana Beach.

## DAY 17: CHRIST THE REDEEMER

Set off in your jeep to discover the very best of Rio. Your adventure includes a visit to the historic Santa Teresa neighbourhood, a stop at the iconic Christ the Redeemer statue on Corcovado Hill, before a refreshing stroll in the Tijuca Forest. After lunch enjoy a Carnival Experience, taking you to the vibrant heart of Brazil's Carnival traditions, visiting the Cidade do Samba and Academicos da Grande Rio warehouse to explore costumes, history, and Samba culture. Try on some carnival attire and toast with a Caipirinha.

As night descends, join the Rio by Night tour in Lapa, the epicenter of Rio's nightlife. Your local guides will lead you to Rio Scenarium, a unique



Fly north to Puerto Iguazu to see the incredible Iguazu Falls, a huge waterfall that straddles the



PHYSICAL RATING



## IS THIS TOUR FOR YOU?

This South American odyssey showcases the very best of this fantastic continent. Embark on the journey of a lifetime, visiting Machu Picchu, the Sacred Valley, Buenos Aires, Iguazu Falls, Rio de Janeiro and more.

## PRICES & DEPARTURES Departing Thursday returning Tuesday

2024 DAILS			
02 May - 21 May	£9,990	17 Oct - 05 Nov	£10,490
08 Aug - 27 Aug	£10,490		
2025 DATES			
01 May - 20 May	£10,790	16 Oct - 04 Nov	£10,790
07 Aug - 26 Aug	£11,190		
Elight and supplement information			

- Based on London Heathrow departures
- Regional UK departures available
- · Flight upgrades available on request
- Land only from £8,990pp (Lima Rio De Janeiro)
- Single room from £1,570
- Tipping paid locally US\$270

## Call for our 2026 pricing and departures

venue blending an antique shop and an auction room, where you'll experience traditional Brazilian jazz and samba while enjoying dinner.

## DAY 18: RIO DE JANEIRO CITY TOUR

Your journey starts with a cable-car ride to Urca Hill, offering captivating views of Guanabara Bay, while the second cable car ride takes you to the summit of Sugar Loaf, named for its resemblance to moulded masses of sugar, to enjoy a 360-degree view of the city. In the afternoon, the tour explores downtown Rio, with stops at the impressive Candelária Church and Maracanã, the world's largest stadium. Your day ends with a drive through the renowned Sambódromo on the way back to your hotel.

#### DAYS 19-20: FLY RIO TO UK

Fly to the UK, arriving home the following day.



## COLOMBIA DISCOVERY

15 DAYS FROM £5,990 FLIGHT INCLUSIVE FROM THE UK ALL MEALS

## PRIVATE TOUR TICKLIST

- Admire Zipaquira Salt Cathedral
- ✓ Tour a coffee hacienda
- Explore the Valle del Cocora
- Discover the rainforest of Tayrona
- Cruise to the beautiful Playa Cristal
- ✓ Wander the streets of the **UNESCO-listed** Cartagena

## PRICE INCLUDES

- 13 breakfasts, 12 lunches, 13 dinners
- International flights and current taxes
- Domestic transportation
- 3-4 star accommodation
- Touring with guides and entrance fees



Learn about the world's finest coffee

## ► EXPERIENCES YOU'LL LOVE

- ► Learn all about one of Colombia's most famous exports, the humble coffee bean, with a visit to an estate in the 'Coffee Axis', where you'll see the process from bean to cup and taste some of the world's best coffee.
- Savour and appreciate the rich flavours and history of rum. Sample a variety of local versions of this beloved spirit, each with a distinct character, ranging from smooth and mellow to bold and robust, led by knowledgeable experts who will give insight into the production process.
- Stroll through the beautiful streets of Cartagena whilst exploring its excellent array of snacks and delicacies on a street food tour, from exotic tropical fruits to deep-fried los fritos and sweet cocadas.



## ITINERARY

DAY 1: FLY TO BOGOTA

Fly to Colombia's vibrant capital, Bogota, where you will be met at the airport and transferred to your hotel. Spend the rest of the day at leisure, taking some time to relax and prepare for the adventure ahead.

## DAY 2: EXPLORE BOGOTA

The beating heart of Colombia, Bogota is an engaging and enchanting place to explore. Begin at Paloquemo market, where you'll get to taste some of the local produce, before heading to the historic centre, La Candelaria, to admire the grand colonial architecture and impressive cathedral. Visit the Botero and Gold museums then enjoy some local delicacies for lunch. Ride the cable car up to the mountaintop Santuario de Monserrate, where you will enjoy spectacular views over the city.

## DAY 3: SALT CATHEDRAL

Just outside Bogota is one of Colombia's most unusual attractions: the Salt Cathedral of Zipaguira. Built 200 metres below ground in a former salt mine and beautifully illuminated, this cavernous space is considered an outstanding example of modern Colombian architecture. Return to Bogota and catch your flight to Pereira.

## DAY 4: VALLE DEL COCORA

Head into the Central Mountains and the beautiful landscapes of the Valle de Cocora. Take an easy hike through a wax palm forest to discover the diverse range of flora and fauna that calls it home, including the Quindío wax palm. Colombia's national tree. Spend the afternoon in the traditional towns of Salento and Filandia, both full of colourful colonial



## **DAY 5: COFFEE PLANTATIONS**

Nestled in the foothills of the Andes, Pereira is part of the Colombia's 'Coffee Axis' and the UNESCO-listed 'Coffee Cultural Landscape of Colombia'. Spend the morning out exploring the landscapes of the coffee estates and pay a visit to a typical hacienda where you'll enjoy an informative tour followed by a tasting session, guided by a master taster.

## DAY 6: TRAVEL TO MEDELLIN

Transfer to the airport and fly to the hillside city of Medellin.

## DAY 7: DISCOVER MEDELLIN

Colombia's second largest city Medellin where you will spend the day seeing the city's sights, taking the cable car up Cerro Nutibara for panoramic views, admiring the sculptures of Colombian artist Fernando Botero, exploring the pioneering city transport system that links the suburbs to the city centre, and admiring some excellent street art. You will also participate in a musical experience before enjoying a cooking demonstration for lunch.









## **DAY 8: AROUND MEDELLIN**

Travel out of the city to explore the surrounding region. Stop at La Piedra del Peñol, a towering rock monolith that was once worshipped by the local indigenous community. The 700-step climb to the top is optional, but those who do it will be rewarded with views across a huge reservoir created by a hydroelectric dam built in the 1970s. Continue to the town of Guatape where you'll wander the streets lined with vividly coloured buildings. Return to Medellin.

## DAY 9: FLY TO SANTA MARTA

Depart Medellin and fly to the Caribbean seaside city of Santa Marta. In the foothills of the Sierra Nevada mountains, whose peaks can be seen from the beach. Santa Marta was founded in 1525, making it one of South America's oldest cities. On arrival, you'll explore the beautiful old colonial district before heading out of the city to the Quinta de San Pedro Alejandrino, the bays of Rodadero and the fishing village of Taganga.

## DAY 10: TAYRONA NATIONAL PARK

Explore the exotic coastline of the Parque Nacional Natural Tayrona today, winding through tropical forest before arriving at the 'Sea of the Seven Waves', a natural viewpoint from which to enjoy the beautiful landscapes. Walk a short way along a stretch of golden sand backed by lush rainforest to reach the boat which will take you on a cruise over to Playa Cristal, a beach of extraordinary beauty where you can take a refreshing dip.

## DAY 11: TRAVEL TO CARTAGENA

Travel by road this morning from Santa Marta to the Caribbean port of Cartagena, where the

afternoon will be spent exploring the city, its vibrant historic centre, and its tastiest eats on a delicious street food tour.

## DAY 12: THE 'JEWEL OF THE INDIES'

This morning, your city tour will start with panoramic views over the city from the Monasterio and Iglesia de La Popa. Continue to San Felipe Fortress and the Convent and Church of San Pedro Claver in the Ciudad Vieja (old city). Browse the the wares of the artisan centre housed in the Boyedas, before a rum tasting experience during which you can try a variety of favourites, followed by a fun salsa lesson before dinner.

## DAY 13: VISIT LA BOQUILLA

Explore La Boquilla, a steadfast Afro-descendant fishing village preserving its cultural heritage for over two centuries. Immerse yourself in a workshop that connects you with Afro-Colombian drum rhythms through hands-on interaction. Following this experience, indulge in a serene catamaran sunset cruise before dinner in the heart of the walled city.

#### DAYS 14-15: FLY CARTAGENA TO UK Fly from Cartagena to the UK, arriving home the following day.



## COLOMBIA DISCOVERY





PHYSICAL RATING



## IS THIS TOUR FOR YOU?

Hopping between cosmopolitan cities, colonial towns, coffee haciendas and the Caribbean coast, this tour highlights everything there is to love about the enchanting and jaw-droppingly beautiful country of Colombia.



- Single room from £860
- Tipping paid locally US\$150

#### Call for our 2026 pricing and departures





# **GO BEYOND TOURS**

## For those who want to venture off the beaten track

Featuring lesser-known destinations and unique experiences that are tantalisingly off the tourist trail, Go Beyond tours are all about helping you to see and experience places that may not have made it on to other travellers' radars. On these tours, you may find yourself away from the comforts of home, but you'll be rewarded with unique culture, interactions with local people and unforgettable sights.

## WHAT'S INCLUDED:

- International airfares
- 3 star plus 4 star accommodation
- Most meals
- Guiding
- All transportation in destination
- Entrance fees, guides and touring as stated
- Small groups: 18 people max

## UNDISCOVERED DESTINATIONS

We're proud of the fact that we really know our destinations, allowing us to offer tours that feature excursions to hidden gems and secret corners. If you're looking for a holiday that features places that you thought were too hard to reach, or maybe haven't even heard of, these are the tours for you!

## CULTURAL EXPERIENCES

Part of taking a step off the beaten track is having more authentic experiences of the places you're exploring. We make that even easier for you by including cultural visits and local encounters that will put you right in the heart of the destination. This might be visiting a small local community, staying in traditional style accommodation, or trying your hand at an age-old indigenous craft or technique.

## EXPERT GUIDING

Your national escort and local guides, all born and bred local to your destination, are an endless source of local history, heritage and culture. Of course, they are more than willing to share that wealth of knowledge about their homeland with you. Who better to help you get to grips with a magical sight, city or region than someone who knows it like the back of their hand?

# ULTIMATE SOUTH AMERICA

28 DAYS FROM £12,490 FLIGHT INCLUSIVE FROM THE UK

## TOUR HIGHLIGHTS

Marvel at Machu Picchu

MOST MEALS

- Explore the salt flats of Uyuni
- Join gauchos in the pampas
- ✓ See the incredible Iguazu Falls
- Enjoy Maipu Valley winelands Ascend Sugarloaf Mountain

## PRICE INCLUDES

- 26 breakfasts, 15 lunches, 12 dinners
- International flights and current taxes
- Domestic transportation
- 4 star accommodation
- Touring with guides and entrance fees



## ► AUTHENTIC EXPERIENCES

- > Explore Mendoza, Argentina's spectacular wine region, where you can enjoy huge skies, gorgeous mountain views, endless vineyards and, of course, plenty of local wine, including local speciality, malbec.
- > Spend the night on an island surrounded by the waters of the mighty Lake Titicaca. Embrace the local traditions that have triumphed here for millennia and enjoy the slower pace of life.
- After exploring the haunting landscapes of Bolivia's Salar de Uyuni, spend the night in a salt hotel right on the edge of the salt flats with uninterrupted views of the incredible other-worldly topography before you.



## **ITINERARY**

## DAY 1: FLY TO LIMA

Fly to Lima. Peru's historic capital. You will be met at the airport and transferred to your hotel, in time for tonight's delicious, Peruvian-style welcome dinner. (D)

## DAY 2: LIMA CITY TOUR

This morning, embark on an informative tour of Lima, formerly known as the 'City of Kings'. Begin your exploration with the fascinating Huaca Pucllana, an ancient pyramid built by a pre-Incan civilisation known as the Lima culture. Later wander through the streets of Lima's UNESCO World Heritage-listed historic centre with its striking colonial architecture. (B)

## DAY 3: SACRED VALLEY

Fly to Cusco before transferring to the famous Sacred Valley of the Incas, home to hillside citadels and striking foothills. Stop at a small, scenic town hidden in the Peruvian Andes to learn about the intricacies of traditional iconography, from a local family. After the tour, you'll be transferred to your hotel in Sacred Valley. (B,L)

#### DAY 4: TRAIN TO MACHU PICCHU

Spend the morning exploring the charming town of Pisac. Here you'll visit the vibrant markets where locals sell their wares. Afterwards continue to Huilloc, to meet the local Quechua community and take part in their collective tasks including working in the fields and making clothing. After, sit down to a wellearned traditional Andean lunch with a local family. Continue to Ollantaytambo to explore the old fortress. Later this afternoon board the Vistadome train and begin your epic rail journey to Machu Picchu. Overnight in Aguas Calientes. (B.L.D)

#### DAY 5: MACHU PICCHU

Ascend to Machu Picchu and spend some time exploring these extraordinary ruins. Abandoned by the Inca in the 16th century, the citadel lay undiscovered until Hiram Bingham stumbled upon its vegetation-covered remains in 1911. This afternoon board your train back to Poroy before transferring to Cusco. (B)

## DAY 6: DISCOVER CUSCO

Modern Cusco, a UNESCO World Heritage Site, is a fascinating combination of Incan and colonial heritage. Your explorations will include visits to the Plaza de Armas and the Convent of Santo Domingo, both built on the foundations of significant Incan sites. Then, visit the ruins of Sacsayhuaman, an old Incan fortress overlooking the city, with fine examples of Incan stonework. Later, these is the option to take part in a chocolate-making tour. (B)

## DAY 7: TRAIN TO PUNO

This morning, board your train to Puno. Travel through the spectacular Peruvian highlands in comfort and style. Your train encompasses four dining cars, a bar car and an observation car. Enjoy a gourmet lunch, prepared with delicious Andean ingredients. There will also be music and dance shows on board. (B,L)

## DAY 8: LAKE TITICACA

Leave Puno and head to Copacabana, Bolivia. Board a hydrofoil cruise to Sun Island, believed to be the birthplace of the Inca Empire, and visit the Inca Garden. Continue to Moon Island and see Inak Uyu, the Sun Virgin's Temple. Then travel to Hautaiata, where you'll meet vicunas, llamas and alpacas. Spend the night at an observatory where you can admire the constellations of the Southern Hemisphere, (B.L.D)



#### DAY 9: TRAVEL TO LA PAZ

This morning you will journey to La Paz, travelling through the majestic peaks of the Andes. On reaching the city, delve into its history with a half-day tour, that includes venturing to Moon Valley, an extraordinary clay formation that resembles the lunar surface. The day concludes with a cable car ride on the teleferico, offering a bird's-eye view of the sprawling city of La Paz. (B,L,D)

#### DAY 10: SALAR DE UYUNI

Transfer to the airport and fly to the beautiful Salar de Uyuni, the world's largest salt flat. Enjoy a picnic lunch out on the salt flats before spending the night in a salt hotel. (B,L,D)

#### DAY 11: EXPLORE SALAR DE UYUNI

Today will be spent exploring the Salar De Uyuni. Weather permitting, we will pay a visit to the fascinating Coquesa Mummies - human archaeological remains that have been preserved in a cave close to the Tunupa Volcano. This is a perfect spot to appreciate the immensity of the salt flats. (B,L,D)

## DAY 12: SAN PEDRO DE ATACAMA

Today you bid farewell to Bolivia as you cross the border travelling to San Pedro de Atacama, Chile. (B.L)

## DAY 13: ATACAMA DESERT

This morning, you'll explore the Salar de Atacama, the driest non-polar desert on earth, before visiting the quaint desert village of Tocoano. Later today you'll experience some of San Pedro's most famous landscapes on a sunset drive out to the Moon Valley. (B,L)

#### DAY 14: EL TATIO

Rise early today to visit the spectacular El Tatio Geysers, set within a ring of volcanoes. Later this evening prepare to be in awe of the universe! The Atacama has some of the world's darkest skies making it perfect for a stargazing tour, which you'll enjoy with a glass of local wine. (B)

#### DAY 15: EXPLORE SANTIAGO

This morning transfer back to Calama for your flight to Chile's capital city, Santiago. Embark on a tour of Santiago and experience the city's

eclectic contrasts. Stroll around the Plaza de Armas, home to the 18th-century cathedral and 19th-century Post Office. Visit Cerro Hill and take in the panoramic views of the city below. (B,D)

#### DAY 16: VALPARAISO

Travel to the coast to visit the bohemian port town of Valparaiso. Designated as a UNESCO World Heritage Site, Valparaiso is unique, charming and a little bit roguish. Home to some of the best street art in Latin America, Valparaiso's magnetism simply needs to be experienced first-hand. (B,L)

## DAY 17: ACROSS THE ANDES

Fly over the breathtaking Andes Mountains, getting a a spectacular view of this colossal range, as you pass over the border to Argentina, landing in the lively city of Mendoza. (B)

## DAY 18: MENDOZA

It is Mendoza's pace of life and joie de vivre that keeps visitors coming back. That, and the wine! Take a walking tour before an afternoon at leisure. (B.D)

## DAY 19: MAIPU VALLEY

Head to the Maipu Valley, the heart of Argentina's most important and oldest wine region. Visit some of the prominent wineries and taste fine wines, including Argentina's most famous red. Malbec. over a delicious lunch. (B.L)

#### DAY 20: BUENOS AIRES Board your morning flight to Buenos Aires, Argentina's flamboyant capital. (B)

DAY 21: EXPLORE BUENOS AIRES

Explore the vibrant districts of La Boca. San Telmo and Recoleta on a city tour. Later, immerse vourself in a quintessential Argentine pastime, the tango! This evening, feast on traditional Argentine food while losing yourself in a passionate tango show. (B,L,D)

## DAY 22: THE PAMPAS

Spend the day on the vast, fertile grasslands known as the pampas, on a traditional estancia (ranch). Here you'll learn all about gaucho life.

## ULTIMATE SOUTH AMERICA



PHYSICAL RATING



## IS THIS TOUR FOR YOU?

The ultimate South American adventure, this all-encompassing journey will take you from the iconic Machu Picchu and the salt flats of Bolivia to Chile's Atacama Desert to the vineyards of Argentina and the incredible Iguazu Falls.

## PRICES & DEPARTURES

Departing Monday returning Sunda

2024 DATES			
		19 Aug - 15 Sep	
08 Jul - 04 Aug	£12,990	30 Sep - 27 Oct	£12,490
2025 DATES			
03 Mar - 30 Mar	£13,490	18 Aug - 14 Sep	£13,990
05 May - 01 Jun	£13,490	29 Sep - 26 Oct	£13,490
07Jul - 03 Aug	£13,990		

#### Flight and supplement information

- Based on London Heathrow departures
- Regional UK departures available
- Flight upgrades available on request
- Land only from £11,490 pp (Lima Rio de Janeiro)
- Single room from £2,790
- Tipping paid locally US\$300

After a delicious asado lunch, enjoy a fun folklore show. (B,L)

## DAY 23: IGUAZU FALLS

Fly north to see the incredible Iguazu Falls, a huge waterfall that straddles the border between Argentina and Brazil. (B.D)

### DAY 24: MEET THE MBORORÉ ALDEA PFOPLE

Today, visit the Argentinian side of Iguazu and experience the thundering roar of these powerful falls. Later you'll meet the native Mbororé Aldea people – learn about this intriguing culture as the community members share fascinating tales of their ancestors, rituals, myths and legends. (B,L,D)

## DAY 25: FLY TO RIO DE JANEIRO

This morning cross into Brazil for a panoramic view of the falls. This afternoon, hop on a plane to Rio de Janeiro and arrive in time to watch the sunset on Copacabana Beach. (B)

## DAY 26: EXPLORE RIO

Today begins at the foot of Corcovado mountain - travel to the peak by cog railway to the spot where the iconic Christ the Redeemer watches over the city. After lunch, take part in a city tour before ascending the distinctive Sugarloaf Mountain by cable car – enjoy the fantastic views of the city below. (B,L,D)

#### DAYS 27-28: DEPART RIO

After breakfast transfer to the airport for your flight home, arriving the next day. (B)

# COLOURS OF COSTA RICĂ



## TOUR TICKLIST

- Cruise the waterways of Tortuguero
- ✓ Walk the trails of Monteverde **Cloud Forest**
- ✓ Gaze on the Volcan Arenal
- Taste 'heart of palm' at Sarapiqui
- Enjoy views over the Nicoya Gulf
- Experience the highlights of San Jose

## **PRICE INCLUDES**

- 12 breakfasts(B), 11 lunches(L) & 12 dinners (D)
- International flights and current taxes
- Domestic transportation
- 3 star plus 4 star accommodation
- Touring with national escort and entrance fees



## ► EXPERIENCES YOU'LL LOVE

- ► Venture across the Hanging Bridges of Monteverde Cloud Forest. An enchanting eco-tourism attraction, these swaying bridges offer a thrilling experience as you walk high above the forest floor, surrounded by a diverse array of flora and fauna, including birds, monkeys, and exotic orchids.
- Enjoy a taste of "Heart of Palm," a local delicacy harvested from palm trees, like the peach palm. This tender, mildly nutty ingredient is used in salads, ceviche, and various local dishes, showcasing the rich flavours of the region's rainforests.
- Embark on a cruise through the resplendent waterways of Tortuguero National Park, passing between the marshy islands that provide shelter for a diverse range of wildlife, including sea turtles, otters and monkeys.



## **ITINERARY**

DAY 1: FLY TO SAN JOSÉ

Fly to San Jose, Costa Rica's vibrant capital, where you will be met at the airport and transferred to your hotel. The rest of the days is yours to start soaking up the local culture. Enjoy a welcome dinner this evening. (D)

## DAY 2: EXPLORE SAN JOSE

Get to know San Jose as you explore its main streets and central neighbourhoods. Later, travel to the city's outskirts to Escazu to see the vestiges of a colonial past. Enjoy lunch at a local restaurant before visiting a local artisan to learn about traditional 'mascaradas' and a sugar cane mill. (B.I.)

## DAY 3: TRAVEL TO TORTUGUERO

Depart San Jose and pass through a landscape of rural agricultural towns and banana and coconut plantations towards the Caribbean coast. Board a boat and cruise along rivers and waterways to reach the jungle-encompassed town of Tortuguero. This afternoon, spend time with a local elder who will introduce you to the area's history. (B,L,D)

## DAY 4: EXPLORE TORTUGUERO NATIONAL PARK

Spend the morning quietly cruising the lush, rainforest-lined canals of Tortuguero National Park, discovering the rich array of flora and fauna that inhabits the area. Return to Tortuguero for a wander around the town and lunch at a floating restaurant. The rest of the day is at leisure. (B,L,D)

## DAY 5: TRAVEL TO ARENAL

Leave the Caribbean behind and travel inland, crossing mountains, rivers and forests. Stop at Sarapiqui to visit a local farmer and taste local delicacy heart of palm, freshly cut from the tree. Arrive in the shadow of Arenal Volcano where the rest of the day is at leisure. (B,L)

## DAY 6: EXPLORE ARENAL

This morning, visit Eco Centro Danaus, an important wildlife protection and preservation project, for an easy hike through secondary forest. Later, enter Arenal 1968 Park and walk on trails formed by lava from Arenal's 1968 eruption and get panoramic views of the volcano. Then, unwind with a soak in the local volcano-heated hot springs, admiring beautiful scenery. (B,L,D)

## DAY 7: RÍO PEÑAS BLANCAS

Board an inflatable boat and paddle or float peacefully through the scenic landscapes of Río Peñas Blancas. A naturalist guide will be on hand to point out a wide variety of trees, birds, monkeys and other wildlife. The rest of the day is at leisure before dinner at a local restaurant in town. (B,L,D)



Explore Tortuguero National Parl







Spot howler monkeys in Manuel Antonio

## DAY 8: ON TO MONTEVERDE

Bid farewell to Arenal and travel into the cloudforest cloaked hills of Monteverde. On arrival, there is a little time at leisure before a night walk in the forest, a magical experience. Accompanied by a knowledgeable guide. you'll have the opportunity to spot nocturnal creatures as you walk, all soundtracked by a symphony of frogs and insects. (B,L,D)

## DAY 9: DISCOVER MONTEVERDE

Embark on an adventure through the canopy as vou walk the Monteverde Hanging Bridges, a unique way to view the flora and fauna at every level, and ecosystem, of the cloudforest. The afternoon is at leisure with an evening talk by a local host on Monteverde's Quaker roots. (B.D)

#### DAY 10:TRAVEL TO MANUAL ANTONIO

Travel over to Costa Rica's wild Pacific coast to the spectacular Manual Antonio, a national park that incorporates a richly biodiverse area of forest and a large area of protected



See exotic birds in the cloudforest

sea. En route you'll get breathtaking views of the Gulf of Nicoya as you descend from the Tilaran Mountains. On arrival, the rest of the day will be at leisure.

## DAY 11: EXPLORE MANUEL ANTONIO

Venture into this pristine stretch of beautiful nature to find flora and fauna with a naturalist guide. Wildlife spots includes monkeys, sloths, birds, reptiles and butterflies. Your walk will take you along a beach, lapped by crystalline waters, considered one of the most beautiful in the world and through the lush rainforest behind. (B.D)

## DAY 12: COOKING CLASS

This morning is at leisure to relax before an afternoon of exploring local flavours. Visit the local farmers' market in Quepos where you'll browse the stalls to pick out ingredients for dinner. Take your chosen produce to a private ranch where, after a walk through an organic garden to pick some extra local flavours, colours and textures, you'll start cooking it all up with a local chef. (B,D)

## DAYS 13-14: FLY SAN JOSÉ TO UK Transfer back to the airport and fly home to

## COLOURS OF COSTA RICA



PHYSICAL RATING



## IS THIS TOUR FOR YOU?

Explore Costa Rica's bountiful biodiversity on a tour that takes you from coast to coast, to the foot of a volcano and through pristine forest on the hunt for wonderful wildlife in an astounding array of habitats.

the UK, arriving the following day. (B)

PRICES & DEPARTURES Departing Thursday returning Wednesday			
<b>2024 DATES</b>			
25 Jan - 07 Feb	£6,090	21 Nov - 04 Dec	£5,990
14 Mar - 27 Mar	£6,090	05 Dec - 18 Dec	£5,990
07 Nov - 20 Nov	£6,090		
2025 DATES			
23 Jan - 05 Feb	£6,090	06 Nov - 19 Nov	£6,090
13 Feb - 26 Feb	£6,090	20 Nov - 03 Dec	£6,090
13 Mar - 26 Mar	£6,090	04 Dec - 17 Dec	£6,090
Flight and supplement information			
Based on London Heathrow departures     Regional UK departures available     Elight upgrades available on request			

- Flight upgrades available on request • Land only from £4.790pp (San José - San José)
- Single room from £1,280
- Tipping paid locally US\$140

Call for our 2026 pricing and departures

#### EXTEND YOUR STAY.



TAMARINDO BEACH EXTENSION 5 days from £730pp

Visit page 34 to learn more about all of our extensions.

# **PRIVATE TOURS**

Our Private tours are ideal for those who enjoy a degree of independence and flexibility. Our collection has been designed to offer a personal touch with the added comfort of stylish hotels and opportunities to explore the local cuisine.

## **IS PRIVATE TOURING FOR ME?**

Private tours are the perfect choice for those who prefer to travel independently, as part of a group of friends or family, or for those who have specific requirements. Our expertly crafted itineraries are tailored to work perfectly for parties as small as two.

## TRAVEL WHEN YOU WANT

Our Private tours are designed so that you can travel when it suits you best. We've included some example departures to help you choose your dates, but you can travel on any day you wish!

## **BENEFITS OF A PRIVATE TOUR**

Besides flexibility with your preferred date of travel, our Private tours are crafted especially to suit smaller travelling parties. As well as benefitting from the undivided attention of your knowledgeable private guides, you'll also stay in centrally located hotels, meaning you can explore right from your doorstep and enjoy a more intimate and independent travel experience.

## Independent travel made easy

## HOW DO THESE TOURS DIFFER FROM CLASSIC GROUP TOURS?

The group size on our Classic Tours is on average 21 and have a minimum age requirement of 12 years old. On a private tour, there is no minimum number of passengers or age restrictions, so who you travel with is entirely up to you!

Private tours include selected meals only, so that you can enjoy the freedom of choosing where you want to dine each evening. Your local guides will help you with dining suggestions in each place you stay.

## ECUADOR & THE GALAPAGOS

## PRIVATE TOUR



## TOUR TICKLIST

- Cruise the Galapagos Islands
- Spot unique and wonderful wildlife
- Stand at the foot of Cotopaxi
- Explore Quito's neighbourhoods ✓ Discover the Inca archaeological
- site of Ingapirca

## PRICE INCLUDES

- International flights and current taxes
- Domestic transportation
- 7 nights hotel accommodation
- 4 night Isabela II Western Galapagos Islands Cruise
- Island sightseeing, naturalist guides and lectures in English
- Wet suit rental, Snorkelling gear
- Luggage handling
- Touring with guides and entrance fees



## EXPERIENCES YOU'LL LOVE

- Board a once-in-a-lifetime cruise to explore the glorious Galapagos Islands. In the company of a naturalist guide, you'll hop between islands experiencing different ecosystems and encountering amazing wildlife.
- Discover a diverse array of Ecuadorian vodkas as you are led through the process of distilling, from ingredients to bottle, by your host, all rounded off with a tasting session.
- ▶ Visit a famous, family-owned pottery workshop and see the artisans at work as they combine traditional techniques with contemporary designs to create exquisite works.



## **ITINERARY**

## DAY 1: ARRIVE QUITO

Fly to Ecuador's capital, Quito, where on arrival you will be met and transferred to your hotel where you will have the rest of the day at leisure. (D)

## DAY 2: GALAPAGOS ISLANDS

The adventure begins with your morning flight to Baltra Island and then a drive to the Itabaca Channel to board a ferry for Santa Cruz Island. After lunch, venture southward to Puerto Ayora on the coast, the largest town in the Galápagos archipelago. Visit the Charles Darwin Research Station and the Giant Tortoise Breeding Centre, both pivotal hubs for scientific research and conservation on the islands. Enjoy a leisurely stroll along Puerto Ayora's bustling main street before setting sail and enjoying the Captain's welcome cocktail and dinner. (B.L.D)

## DAY 3: BARTOLOME ISLAND & **SULLIVAN BAY**

Kick off the day with an invigorating climb up the staircase that leads to the summit of Bartolome Island's extinct volcanic cone, rewarded by the breathtaking panoramic view at the top. After the hike, embark on a panga ride (inflatable dinghies) around the impressive Pinnacle Rock, hoping to catch sight of Galapagos penguins and other fascinating wildlife. Next visit Sullivan Bay on the east coast of Santiago Island, where a pristine white coral sand beach invites you to take a refreshing swim. Along the shore, a trail meanders through a relatively young lava field, offering a unique opportunity to witness and comprehend the volcanic origins of the Galapagos archipelago. (BLD)

## DAY 4: SANTA CRUZ & SANTIAGO ISLANDS

Admire the captivating landscapes of Santa Cruz's Dragon Hill as you disembark to enjoy a stroll by a brackish-water lagoon, a favoured haunt of shorebirds, ducks and flamingos. Move further inland for a unique opportunity to spot land iguanas before a snorkelling adventure on which you might encounter rays, green turtles, and sharks. After lunch, venture to the Santiago Islands and stop at Buccaneer Cove, which teems with marine birds, sea lions and inter-tidal organisms. Here you can see awe-inspiring natural formations like 'Elephant Rock', 'The Bishop' and an impressive natural cave. (B.L.D)

#### DAY 5: PUNTA VICENTE & FERNANDINA ISLAND

As Punta Vicente Roca on Isabela Island lacks a designated landing site, you will explore by dinghy, seeking out the abundant wildlife such as colonies of Galapagos fur seals, nesting sites of Nazca boobies, flightless cormorants, penguins, and marine iguanas. Afterwards, sail the Bolivar Channel, keeping an eye out









for whales and dolphins who are attracted here by the rich waters and plentiful fish. Your final visit is to Fernandina Island, one of the youngest in the Galapagos archipelago and one of the planet's most pristine ecosystems. At Punta Espinoza, dominated by the island's imposing volcano, look out for hawks, penguins, marine iguanas and the flightless cormorant, known for its entrancing blue eves. (B.L.D)

## DAY 6: GUAYAQUIL

Your journey ends at Baltra Island where you will transfer to the airport for your flight to Guayaquil. On arrival you will be transfer to your hotel. (B,D)

## DAY 7: EL CAJAS NATIONAL PARK

Today as you journey towards Cuenca, you will explore one of Ecuador's most extraordinary regions, El Cajas National Park. Here, you'll find a range of habitats, including paramos, wetlands, Andean rainforest and polylepis forest which shelter over 40 mammal species and more than 150 bird species. Explore the area around the Llaviuco Lagoon and wander through a stretch of enchanting Andean rainforest, listening out for the melodious calls of Andean toucans. Continue to Cuenca, (B.L.D)

## DAY 8: CUENCA OLD TOWN

Discover Cuenca's essence on a full-day journey through this UNESCO World Cultural Heritage City. Begin with a panoramic view from the Turi Lookout and explore the historic heart at Parque Calderón. Wander through one of the Americas' most beautiful historic centres, marvelling at architectural gems like the Old and New Cathedrals. Explore along

hospitality as you go. (B,L,D) DAY 9: CUENCA INGAPIRCA

Begin today exploring the Pumapungo Museum, the sole archaeological site nestled within the city, where Cañari and Inca settlements once thrived. This is the perfect introduction to today's centrepiece, Ingapirca, Ecuador's paramount Inca archaeological site. This extraordinary complex of weathered stones nestled amidst rolling hills, offers a glimpse into the rich history of the Inca Empire, despite its relatively brief 72 year presence in the region. Fly to Quito this evening. (B,L,D)

## DAY 10: COTOPAXI

Explore Cotopaxi National Park, strolling through a pine forest before marvelling at the snow-capped Volcano Cotopaxi and its reflection in Limpiopungo Lake, which is also a birdwatcher's paradise. Head to Hacienda San Agustín de Callo, a historic Incan fortress and Augustinian monastery, for a meal amidst Inca masonry and a friendly encounter with llamas in the courtyard. Next visit Vunka Vodka factory, a family-owned distillery offering a unique vodka tasting experience. Sample a variety of flavoured Ecuadorian vodkas, including Andean Potato Vodka, crafted from organic Andean potatoes. (B.L.D)

## DAY 11: QUITO CULTURAL TOUR

Experience this UNESCO World Heritage city as a native, beginning at the Panecillo, where you'll enjoy panoramic vistas and encounter the iconic Virgin of Quito statue. Explore the vibrant San Roque neighbourhood, visit markets,



the Tomebamba River, discovering lush green spaces, iconic craftsmanship, and warm

## PRIVATE ECUADOR & GALAPAGOS

PHYSICAL RATING



## IS THIS TOUR FOR YOU?

See the unique and iconic wildlife of the Galapagos up close, discover mysterious Inca sites and revel in spectacular Andean landscapes on this unforgettable adventure of epic proportions.

PRICES & DEPARTURES Departing Wednesday returning Monday				
2024 PRIVATE TOUR DATES				
19 Jun – 01 Jul	£10,890	25 Sep – 07 Oct	£10,890	
17 Jul – 29 Jul	£10,890	09 Oct - 21 Oct	£10,890	
14 Aug – 26 Aug	£10,890	04 Dec - 16 Dec	£10,890	
11 Sep – 23 Sep	£10,890			
2025 PRIVA	IE TOU	R DATES		
23 Apr - 05 May	£11,790	27 Aug - 08 Sep	£11,790	
07 May - 19 May	£11,790	24 Sep - 06 Oct	£11,790	
04 Jun - 16 Jun	£11,790	05 Nov - 17 Nov	£11,790	
02 Jul - 14 Jul	£11,790	19 Nov - 01 Dec	£11,790	
30 Jul - 11 Aug	£11,790			
Flight and supplement information				
<ul> <li>Based on London Heathrow departures</li> <li>Regional UK departures available</li> <li>Flight upgrades available on request</li> <li>Land only from £9,890 (Quito-Quito)</li> <li>Solo pricing on request</li> </ul>				

Tipping is at your own discretion

Dates are based on cruise schedule. Please call our reservations team to book your chosen departure date.

Call for our 2026 pricing and departures

meet a medicinal healer, and discover local artisans. Stroll through Independence Square, visit iconic churches, and explore the Casa del Alabado Museum with ancient artifacts. Wander La Ronda street for artisanal shops and local eateries and end the day with a delightful chocolate tasting at Chez Tiff. (BLD)

## DAYS 12-13: DEPART QUITO

After breakfast you will be transferred to the airport for your flight home, arriving the next day. (B)





# EXTENSIONS

Make your trip of a lifetime even more memorable by extending your time in Latin America. An extension will allow you to delve even deeper into this region. On offer are a fabulous array of choices, ensuring that wildlife lovers, city goers, beach enthusiasts and those seeking a rich cultural experience will be well catered for.

Most of the extensions that you'll find in the following pages are available to be added pre or post-tour. Just ask your reservations consultant for more information on how to do just that.

38

Santiago Easter Island Maipo Valley Wine Torres del Paine Experience Peruvian Amazon Lodge Amazon River Cruise **Buenos Aires** Ushuaia Patagonia Adventure Patagonia Cruise Tamarindo Beach Corcovado National Park

## SANTIAGO EXTENSION

## 4 DAYS

Santiago is a bustling, vibrant and cultural city set in a valley surrounded by the Andes. Discover its diversity as you explore the city streets, taking in its art galleries, handicraft markets and selection of restaurants and cafes.

Prices are from per person, based on low season			
CATEGORY	TWIN SHARE	SOLE TRAVELLER	
Standard	£820	£1,490	
Superior	£860	£1,600	
Deluxe	£890	£1,650	

#### Price includes:

• Accommodation (3 nights Santiago)

• Meals as stated (B,L,D)

• Transportation as stated

• Touring with local English-speaking guide

## DAY 1: ARRIVE SANTIAGO

On arrival you'll be met and transferred to your hotel.

#### DAY 2: SANTIAGO

This morning, experience Santiago's eclectic contrasts. Stroll around the Plaza de Armas and Cathedral. Explore bohemian Bellavista and ascend San Cristobal Hill for views over the city and the towering Andes Mountains. (B)



## DAY 3: VALPARAISO

Designated a UNESCO World Heritage Site, Valparaiso is a unique and delightful tangle, draped over a series of hills. Funiculars connect the industrial seafront with the cerros (hill) neighbourhoods, each a maze of colourful, artfully-dilapidated mansions and enchanting street art. Spend the day exploring this great city. (B,L)

### DAY 4: DEPART SANTIAGO

Transfer to the airport for your onward flight. (B)

## EASTER ISLAND

## 5 DAYS

Way out in the Pacific Ocean and home to the stone 'moai', Easter Island is one of the most isolated and enigmatic destinations on the planet. On this short tour, you'll explore the mysteries for yourself!

Prices are from per person, based on low season			
HOTEL	TWIN SHARE	SOLE TRAVELLER	
Standard	£1,320	£2,120	

#### Price includes:

- Accommodation (3nights Easter Island / 1 night Santiago)
  Meals as stated (B,L,D)
- Means as stated (B,L,D)
   National Park and Easter Island entrance fees
- Touring with local English-speaking guide
- Excludes flights

## DAY 1: ARRIVE EASTER ISLAND

On arrival, you'll be met and transferred to your hotel.

## DAY 2: EXPLORE EASTER ISLAND

Start your exploration at the archaeological site of Vinapu before visiting Rano Kau volcano and the ancient city of Orongo with its fascinating petroglyphs. This afternoon, visit Roihi Archaeological Centre followed by a trip to Puna Pau quarry. (B)

## DAY 3: EXPLORE EASTER ISLAND

Begin today with visits to Hanga Roa village and the temple of Vaihu.



You will continue to Akahanga Archaeological Centre to see the moai here before stopping at Rano Raraku. Enjoy a hike up to the crater. Continue to Ahu Tongariki to admire 15 huge moai and the beautiful Anakena beach, an area considered the cradle of Rapa Nui culture. (B,L)

## DAY 4: DEPART EASTER ISLAND

Transfer to the airport for your flight to Santiago, where you will overnight. (B)

## DAY 5: DEPART SANTIAGO

After breakfast transfer to the airport for your onward flight. (B)

## MAIPO VALLEY WINE

## 4 DAYS

Explore the heart of Chilean viticulture with a tour of one of Chile's most important and prestigious wine regions, the Maipo Valley. The rich and fruity Cabernet Sauvignons are not to be missed!

Prices are from per person, based on low season			
HOTEL	TWIN SHARE	SOLE TRAVELLER	
Standard	£1,020	£1,820	

#### Price includes

- Accommodation (2 nights Maipo Valley)
- Meals as stated (B,L,D)
- Return transfers from Santiago
- Touring with local English-speaking guide

## DAY 1: ARRIVE MAIPO VALLEY

Transfer from Santiago to Maipo Valley, a renowned wine region of Chile. After check-in you have the rest of the day at leisure. (D)

## DAY 2: VALLEY AND VINEYARDS TOUR

Just south of Santiago, sandwiched between the Pacific coast and the Andes, the Maipo Valley's Mediterranean climate is ideal for red wine - in fact, it is known as the Bordeaux of South America! It is particularly well known for its full-bodied Cabernet Sauvignons. It was here that the first vines in Chile were planted in 1540, and it remains

Note: Wineries visited may vary depending on time of year.

## TORRES DEL PAINE EXPERIENCE



A picturesque and staggeringly beautiful national park packed with waterfalls, lakes, glaciers and jagged peaks. The park's best-known view is of the jagged granite towers from which the park takes its name.

Prices are from per person, based on low season			
CATEGORY	TWIN SHARE	SOLE TRAVELLER	
Superior	£2,710	£3,710	
Deluxe	£2,980	£5,950	

#### Price includes

Accommodation (3 nights Torres del Paine National Park)
Meals as stated (B.L.D)

- Return road transfers from Punta Arenas or Puerto Natales
- Return road transfers from Punta Arenas or Puerto Natales

## DAY 1: ARRIVE TORRES DEL PAINE NATIONAL PARK

On arrival in either Punta Arenas or Puerto Natales, travel by road to your hotel located inside the park. (L,D)

## DAY 2-3: TORRES DEL PAINE NATIONAL PARK

Spend your days exploring this UNESCO World Biosphere Reserve. You will have a choice of an array of excursions including trekking, horse riding and guided vehicle excursions. (B,L,D)

## LATIN AMERICA EXTENSIONS



at the very heart of the country's wine production today. Enjoy a full day experience of both fine wine and breathtaking landscapes as you journey through the Maipo Valley, with guided tours and wine tasting at two of the picturesque estates.(B,L,D)

## DAY 3: DEPART MAIPO VALLEY

Transfer to Santiago for your onward flight (B)



DAY 4: DEPART TORRES DEL PAINE NATIONAL PARK Transfer to either Punta Arenas or Puerto Natales. (B)

## PERUVIAN AMAZON LODGE

## 4 DAYS

Venture deep into the Peruvian Amazon to discover its many natural wonders! Explore by boat and on foot with local guides, who will introduce you to the world's most famous rainforest and its incredible variety <u>of residents.</u>

Prices are from per person, based on low season							
HOTEL TWIN SHARE SOLE TRAVELLE							
Posada Amazonas	£1,360	£1,810					
Price includes:							

## • Accommodation (3 nights rainforest lodge)

Meals as stated (B,L,D)

- Transportation as stated
- Shared touring with local English-speaking guide

## DAY 1: ARRIVE PUERTO MALDONADO

Upon arrival at Puerto Maldonado you'll be met at the airport. Take a short drive before hopping in a boat to travel two hours along a jungle-fringed river to your rainforest lodge. Enjoy the spectacular views over the surrounding rainforest as you scale a canopy tower, all the while keeping an eye out for toucans, parrots and macaws. (L,D)

## DAY 2: AMAZON ADVENTURE

Take a boat to Lake Tres Chimbadas. Embark on a canoe trip along its shores, spotting the local otters and other animals. Return to the lodge for lunch before an ethnobotanical tour, where a local expert will teach you all about the forest plant life and its medicinal



properties. This evening, there is also an option to take an afterdinner twilight walk in search of nocturnal creatures. (B,L,D)

## DAY 3: CLAY LICK

A short hike will bring you to a 'collpa', a wall of clay that is frequented by parrots and macaws. Early in the morning, hundreds of colourful birds flock to this lick to eat clay, creating a wonderful natural spectacle. After lunch at the lodge, a naturalist guide will lead you on an easy hike through the forest. (B,L,D)

## DAY 4: DEPART PUERTO MALDONADO

Depart the rainforest lodge and return to Puerto Maldonado. (B)

## PERUVIAN AMAZON RIVER CRUISE



Cruise the Amazon in style onboard the Delfin III. Equipped with 22 beautiful suites, enjoy exceptional food prepared by the onboard chef and take part in daily activities where you'll discover the hidden corners of the Amazon Rainforest.

Prices are from per person, based on low season							
CRUISE TWIN SHARE SOLE TRAVELLER							
Delfin III £4,990 £7,990							

#### Price includes:

- Accommodation (4 nights Delfin III)
- Meals as stated (B,L,D)
- Return transfers and port tax
- Shared touring with local English-speaking guide Departs selected Tuesdays.

## DAY 1: ARRIVE IQUITOS

Upon arrival at Iquitos airport, you will be met and transferred to your Amazon cruise boat. (L,D)

## DAY 2: AMAZON RIVER

Begin with a trip to Fundo Casual, where we'll find a trailhead that takes you into the depths of the jungle. Your guide will point out all the creatures you can see. Later, cross through the Yanayacu and Pucate rivers, into one of the best preserved areas of the Pacaya-Samiria National Reserve. (B,L,D)

## DAY 3: AMAZON RIVER

Board the skiffs and start the day exploring along the Samiria River, where an abundance of wildlife hides in the deep rainforest. Don't



forget to keep an eye out for pink river dolphins! Continue to Nauta Caño Creek. This is another great place for wildlife spotting and you can also go fishing for the famous piranha! (B,L,D)

## DAY 4: SAN FRANCISCO AND THE MARAYALI RIVER

In the morning we'll visit the community of San Francisco, from here we will take a short skiff ride and jungle walk to meet local villagers who have called the Amazon their home for generations. (B,L,D)

## DAY 5: DEPART IQUITOS

Visit the lovely Manatee Rescue Centre to see the residents and learn how they are rehabilitated. Continue to the airport for your onward flight. (B)

## **BUENOS AIRES**



Buenos Aires, the flamboyant capital of Argentina is also known as the Paris of Latin America. Experience all this wonderful city has to offer, from the famous Tango, and colonial architecture to its European influences and colourful La Boca.

Prices are from per person, based on low season								
CATEGORY TWIN SHARE SOLE TRAVELLE								
Standard	£1,020	£1,330						
Superior	Superior £,1050 £1,410							
Deluxe £1,310 £1,910								

#### Price includes

- Accommodation (3 nights Buenos Aires)
- Meals as stated (B,L,D)
- Transportation as stated
- Touring with local English-speaking guide

## DAY 1: ARRIVE BUENOS AIRES

Arrive in Buenos Aires and transfer to your hotel.

## DAY 2: BUENOS AIRES

Spend the day exploring Buenos Aires. Visit the vibrant districts of La Boca, San Telmo and Recoleta with a stop for a coffee and pastry at one of the city's renowned cafes. This evening enjoy dinner and watch the professionals in action in a sultry tango show. (B,D)



Nicknamed the 'end of the world', Ushuaia nestles on the Tierra del Fuego archipelago and is the perfect base to experience the wilds of Patagonia.

Prices are from per person, based on low season							
CATEGORY TWIN SHARE SOLE TRAVELLER							
Standard	£710	£1,010					
Superior	£780	£1,160					
Deluxe	£990	£1,590					

#### Price includes

- Accommodation (2 nights Ushuaia)
- Meals as stated (B,L,D)
- Transportation as stated
- Touring with local English-speaking guide

## DAY 1: ARRIVE USHUAIA

Transfer from the airport or pier to your hotel. Spend time at leisure exploring this quaint little town where the Andes meets the Beagle Channel.

#### DAY 2: USHUAIA

Visit Tierra del Fuego National Park located only 11km from the city.

## LATIN AMERICA EXTENSIONS



#### DAY 3: THE PAMPAS

Spend the day just outside the city on the vast, fertile grasslands known as the Pampas, on a traditional estancia (ranch). Here you'll get some insight into the life of 'gauchos', Argentina's folk heroes, and enjoy a typical asado lunch. (B,L)

## DAY 4: DEPART BUENOS AIRES

Transfer to the airport for your onward flight. (B)



Explore the unspoilt landscapes and stunning scenery, and learn about the local ecosystems, geography and history. (B)

#### DAY 3: DEPART USHUAIA

Transfer to the airport for your onward flight or to the pier for your Antarctica or Patagonia cruise. (B)

## PATAGONIA ADVENTURE

## DAYS

Travel to the tip of South America to explore the rugged wilds of Argentinian Patagonia. From your base in the vibrant town of El Calafate, visit two astounding glaciers - Perito Moreno and Upsala, and sail the pure, turquoise waters of Lago Argentino.

#### Prices are from per person, based on low seasor TWIN SHARE SOLE TRAVELLER CATEGORY Standard £2,030 £2,610 £2.090 £2,690 Superior Deluxe £2.190 £2,940

#### Price includes

- Accommodation (3 nights El Catafate)
- Meals as stated (B,L,D)
- Private Return transfers
- · Shared Touring with local English-speaking guide

## DAY 1: ARRIVE EL CALAFATE

Arrive in El Calafate, the heart of Argentinian Patagonia.

## DAY 2: PERITO MORENO GLACIER

Travel to the spectacular Los Glaciares National Park, a protected area that encompasses a vast part of the Patagonia Continental Ice Field. Here you'll find the magnificent Perito Moreno Glacier, a juggernaut of ice constantly in motion, sliding slowly into Lago Argentino. As you watch, huge chunks will crumble from its face – a spectacular and powerful display. This afternoon, take a short boat cruise to appreciate views of the glacier from the water. (B,L)



## DAY 3: UPSALA GLACIER

Spend the morning cruising the iceberg-dotted waters of Lago Argentino by catamaran, sailing towards the Upsala Glacier, Disembark at Estancia Cristina, visiting a local museum and enjoying lunch in spectacular surroundings. Later, hop in 4WD vehicles to travel along the Feruglio Cordon, stopping to take a 20 minute, panorama-filled walk up to the Upsala Glacier. Sail back across Lago Argentino to El Calafate. (B,L)

## DAY 4: DEPART EL CALAFATE

Transfer to the airport for your onward flight. (B)

## PATAGONIA CRUISE

#### 5 DAYS

Aboard an elegant Cruceros Australis cruise ship, navigate through the incredible scenery of Patagonia, one of the last untouched wildernesses on the planet.

Prices are from per person, based on low season							
CATEGORY	TWIN SHARE	SOLE TRAVELLER					
Cabin B	£2,700	£5,090					
Cabin A £3,360 £6,710							

## Price includes:

- Cabin accommodation (4 nights cruising)
- Meals as stated (B.L.D)
- Shore excursions
- Port tax

Note: Departs on scheduled dates from Sep-Apr. Also operates ex Punta Arenas and 8 night itineraries also available

#### DAY 1: DEPART USHUAIA

Check in and embark your cruise. This evening toast to your upcoming adventure before setting sail through the mythical Beagle Channel where you'll cross from Argentina to Chilean territorial waters. (D)

#### DAYS 2-4: SAILING

Spend the following days discovering the wild beauty of Patagonia, stopping at fabled spots like Cape Horn and Wulaia Bay. Continuing



through the maze of islands, visit a number of glaciers, frozen giants that guard the southern flank of the Fuegian Archipelago, before entering the legendary Strait of Magellan. (B,L,D)

#### DAY 5: ARRIVE PUNTA ARENAS

Last stop is the Isla Magdalena and its boisterous Patagonia penguin colony before docking at Punta Arenas and disembarking. (B)

## TAMARINDO BEACH

## 6 DAYS

On the Pacific coast and one of Costa Rica's most vibrant beach destinations, there is plenty to see and do around Tamarindo. It's the perfect place to spend a few wonderful days relaxing and exploring at the end of your Costa Rica adventure.

Prices are from per person, based on low season							
CATEGORY TWIN SHARE SOLE TRAVELLER							
Standard £930 £1,830							

#### Price includes

• Accommodation (1 night San Jose, 4 nights Tamarindo Beach)

- Meals as stated (B,L,D)
- Return transfers

## DAY 1: SAN JOSE

Spend the day discovering San Jose, Costa Rica's dynamic capital. It blends modernity with historical charm, boasting a mix of contemporary skyscrapers and colonial architecture. Enjoy the rich cultural scene with museums, theatres, and galleries, including the Pre-Columbian Gold Museum, the National Theatre, and the Costa Rican Art Museum.

#### DAY 2: TRANSFER TO TAMARINDO BEACH

After breakfast transfer to Tamarindo Beach, arriving early afternoon. The rest of the day is yours to relax and familiarise yourselves.

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		noomnoccing a groat
ract of rainforest or o half of all the spec	ion of biodiversity. El the Pacific coast, in cies found in Costa R son, based on low seaso	ica!
ract of rainforest or o half of all the spec	the Pacific coast, in the Pacific coast, in the Pacific coast, in the second in Costa R	ncredibly it is home lica!

## Price include

- Accommodation (3 nights Corcovado National Park)
- Meals as stated (B,L,D)
- Return transfers
- Touring, guide and entrance fees

## DAY 1: TRAVEL TO CORCOVADO

Transfer from Manuel Antonio to Sierpe, where you board a boat for the transfer to Corcovado National Park. After lunch, you have the rest of the day to explore your surroundings. (L,D)

## DAY 2: FULL DAY CORCOVADO

Today you will enjoy a hiking tour of Corcovado National Park. Take an enchanting journey into the heart of the rainforest, where the dense canopy filters the sunlight. As you follow the winding trails, you will encounter vibrant wildlife, from howler monkeys to exotic birds, and the possibility of spotting elusive creatures like jaguars and sloths. (B,L,D)

## COSTA RICA EXTENSIONS



#### DAYS 3-5: TAMARINDO BEACH

Spend your days in a tropical paradise that captivates visitors with its golden sands, clear turquoise waters, and lush green surroundings. The nearby Tamarindo Wildlife Refuge allows you to explore diverse ecosystems and spot local wildlife. The vibrant town offers a lively atmosphere, with numerous restaurants, bars, and shops lining the streets.

#### DAY 6: RETURN TO SAN JOSE

After breakfast you will transfer back to San Jose Airport for your onward flight. (B)



#### DAY 3: SNORKELLING TOUR OF ISLA DEL CANO

Today entails a day of snorkelling at Isla del Cano, a small island and biological reserve, boasting one of the most extensive and healthiest coral formations in Costa Rica. As you dip beneath the surface, you'll discover a world of colourful coral reefs teeming with exotic fish, sea turtles, and an array of other marine species, (B.L.D)

#### DAY 4: DEPART FOR SAN JOSE

After breakfast you will transfer by boat and land to Drake Bay Airstrip for your flight to San Jose where this extension comes to an end. (B)

# Flying in style

At Wendy Wu Tours, we pride ourselves on the strong relationships we have with our airline partners. We can offer you not only the most convenient flights to complement your tour, but the best value too. We believe that your flights are an essential part of your holiday experience, and so our carefully selected airlines offer the utmost comfort, allowing you to arrive relaxed, refreshed and raring to go! All of our tour prices include return international economy class flights, but if you're celebrating or just fancy treating yourself, upgrading your cabin class is a great option.



## **ECONOMY CLASS**

Offering a comfortable seat, in-flight entertainment and meal service, the economy cabin varies little between airlines. You can expect to find the following:

- Legroom between 31 and 33 inches
- Personal screen with on-demand entertainment and headphones
- In-flight meals, catering for dietary requirements
- Complimentary baggage allowance



## PREMIUM ECONOMY

Some airlines offer a Premium Economy option on their international flights. With a dedicated cabin and more spacious seating. Premium Economy offers an improved experience over Economy, but without the price tag of Business Class. Perks of Premium Economy include:

- 1-2 extra inches of seat width, 2-3 inches of extra legroom and
- 2-3 inches extra seat recline
- Adjustable head rests, leg rests or lumbar support
- Larger personal screens
- Premium food service
- Increased complimentary baggage allowance



TAM Business Clas

## **BUSINESS CLASS**

Found mostly on long-haul, international routes, those who upgrade to Business Class can expect significantly more comfort and amenities than Economy and Premium Economy. You'll have:

- A dedicated check-in and Business Class lounge access
- Fast track through airport security
- Varying greatly between airlines, Business Class seats range from recliner seats to flatbed seats to 'suites'
- Large personal screens and extra viewing options
- Premium dining and wine service
- Increased cabin crew to passenger ratio
- Extra baggage allowance
- Luxury amenity kit



## FIRST CLASS

Long-haul First Class is the ultimate travel luxury, with optimum levels of comfort and service on whichever airline you choose. You can expect:

- Dedicated check-in and fast track through airport security - Access to exclusive First Class lounges
- A flatbed seat or 'suite' with extra space and privacy compared to Business Class
- Exclusive cabin and more specialised service
- Premium dining and wine service
- Luxury amenity kit including pyjamas

# **Preferred Airline Partners**



BRITISH AIRWAYS **Preferred Partner** 

## **BRITISH AIRWAYS**

Wendy Wu Tours is delighted to be a British Airways preferred partner, which means we can offer you its most competitive fares. Enjoying the airline's strong reputation for service, comfort and entertainment, you can fly direct from London Heathrow or London Gatwick to Lima, Rio de Janeiro, Buenos Aires, Santiago or San Jose in Costa Rica



Avianca

A STAR ALLIANCE MEMBER

## **AVIANCA AIRLINES**

Recently awarded the Skytrax Best Airline in South America. Avianca has been certified with a 3-star airline rating for the quality of its seating, food, beverages and cabin staff service. It operates daily direct flights from London Heathrow to Bogota and beyond, connecting to Peru, Ecuador and the rest of Latin America.

Other airline partners to Latin America include: Air France, Air Europa and Iberia.

Note: Aircraft on board facilities differ between aircraft type and can be changed at short notice by the airline. When upgrading your seat, the advertised on board facilities are only guaranteed on the long-haul flight. On domestic or short-haul flights the configuration and facilities will differ to those on your long-haul flights.



## LATAM AIRLINES

LATAM offers the most extensive flight network in Latin America. There are daily flights from London Heathrow to Sao Paulo, with onward connections to Colombia, Chile and Argentina. On LATAM flights everyone, including economy class passengers, enjoys ergonomic reclining seats with adjustable headrests, along with its excellent in-flight entertainment systems.

KLM Royal Dutch Airlines 🐲

## KLM ROYAL DUTCH AIRLINES

Departing from a wide network of 16 regional airports throughout the UK, KLM operates flights via Amsterdam to Peru, Colombia, Chile, Brazil, Ecuador and Argentina. In addition, KLM combines with Air France to form part of Europe's largest airline group, offering a very comprehensive range of flight options to and from Latin America.

# Hotels

Your accommodation is chosen for the convenience of its location, its levels of comfort or for its quirky character, so it can range from a smart business hotel here to a family-run guesthouse there. Here is a taster of the type of hotels you will be staying in on your tour.

## EXAMPLE TOUR HOTELS IN LATIN AMERICA















# Latin America for all seasons

Our tours cover the length and breadth of Latin America. Depending on the time of year and where you travel, you may experience two or more seasons as you journey through the region.

	SAN JOSE				BUENOS AIRES				
	Min Temp °C	Max Temp °C	Rainfall mm		Min Temp °C	Max Temp °C	Rainfall mm		
Jan	18.5	28.2	6.3	Jan	20.2	30.1	134.4		
Feb	18.7	29.1	10.2	Feb	19.4	28.9	129.3		
Mar	18.8	29.9	13.8	Mar	17.7	27	120		
Apr	19.1	30.3	79.9	Apr	14.1	23.2	130.3		
May	19.2	28.8	267.6	May	11.1	19.4	93.5		
Jun	19	28.2	280.1	Jun	8.4	16.4	61.5		
Jul	19	28.2	181.5	Jul	7.5	15.5	74.4		
Aug	18.8	28.3	276.9	Aug	8.9	17.9	70.3		
Sep	18.3	27.8	355.1	Sep	10.6	19.7	80.6		
Oct	18.5	27.1	330.6	Oct	13.4	22.6	122.9		
Nov	18.3	27.2	135.5	Nov	16.1	26	117.6		
Dec	18.3	27.9	33.5	Dec	18.5	29	122.8		

	RIO [	DE JANEIRO			SAN PEDI	RO DE ATACA
	Min Temp °C Max Temp °C Rainfall mr		Rainfall mm		Min Temp °C	Max Temp °C
Jan	23.3	30.2	137.1	Jan	8.8	28
Feb	23.5	30.2	130.4	Feb	9.4	28
Mar	23.3	29.4	135.8	Mar	7.9	27
Apr	21.9	27.8	94.9	Apr	5.1	25
May	20.4	26.4	69.8	May	1.9	21.8
Jun	18.7	25.2	42.7	Jun	-0.5	18.9
Jul	18.4	25	41.9	Jul	-0.8	19.3
Aug	18.9	25.5	44.5	Aug	0.9	21.5
Sep	19.2	25.4	53.6	Sep	2.7	23.4
Oct	20.2	26	86.5	Oct	4.4	25.7
Nov	21.4	27.4	97.8	Nov	5.8	27.3
Dec	22.4	28.6	134.2	Dec	7.3	28

CUSCO			CARTAGENA				
	Min Temp °C	Max Temp °C	Rainfall mm		Min Temp °C	Max Temp °C	Rainfall mm
Jan	6.6	18.8	160	Jan	23.9	30.6	1.9
Feb	6.6	18.8	132.9	Feb	24.2	30.7	0.5
Mar	6.3	19.1	108.4	Mar	24.8	30.8	1.9
Apr	5.1	19.7	44.4	Apr	25.6	31.2	22
May	2.7	19.7	8.6	May	25.9	31.5	120.3
Jun	0.5	19.4	2.4	Jun	25.9	31.8	101.5
Jul	0.2	19.2	3.9	Jul	25.6	31.8	119.4
Aug	1.7	19.9	8	Aug	25.7	31.8	128.9
Sep	4	20.1	22.4	Sep	25.6	31.5	144.5
Oct	5.5	20.9	47.3	Oct	25.4	31.2	238.8
Nov	6	20.6	78.6	Nov	25.4	31.2	156.9
Dec	6.5	20.8	120.1	Dec	24.6	30.9	50.4

	PUER	TO NATALES			GALAPA	GOS ISLAND
	Min Temp °C Max Temp °C Rainfall mm			Min Temp °C	Max Temp °C	
Jan	4.5	18.8	147	Jan	22.9	29.2
Feb	4.2	18.1	120	Feb	23.1	30.3
Mar	2.6	18.1	145	Mar	22.9	30.5
Apr	-0.3	14.3	154	Apr	22.8	30.2
May	-2.9	10.9	119	May	22.7	29.2
Jun	-4	6.9	105	Jun	21.7	27.6
Jul	-4	7.7	104	Jul	20.7	26.4
Aug	-3.3	8.9	107	Aug	19.8	25.6
Sep	-0.5	12.2	103	Sep	19.8	25.7
Oct	-1.6	14	127	Oct	20	26
Nov	2	15.6	154	Nov	20.9	27
Dec	3.8	17.2	155	Dec	21.7	27.8

## San Jose, Costa Rica

Costa Rica's capital has a tropical wet and dry climate. While temperatures vary little year-round, sticking at around  $28^{\circ}$  to  $30^{\circ}$  on average, there are marked wet and dry seasons with the wettest months being September and October.

## Buenos Aires, Argentina

Argentina's capital boasts a temperate climate with four distinct seasons, although weather can be variable thanks to the city's location on the Pampas. Spring and autumn here are mild, summers hot and humid while winter sees mild days and cold nights.

## 



## Rio de Janeiro, Brazil

In Rio, coastal breezes moderate the temperature which in the hot and humid summers average 30°, and in the warm, sunny winters average 25°. There are sustained periods of often heavy rain between December and March.

## San Pedro de Atacama, Chile

With its high desert climate, San Pedro is dry and mild year-round, with very little rainfall. While during the day temperatures stick at 25-30° in the summer and 18-25° in the winter, night-time temperatures drop routinely to 0° or lower.

## Cusco, Peru

Cusco is generally dry and temperate with two distinct seasons – winter, which is May to September, and summer, from October to April. The winter months see plenty of sunshine with occasional night-time freezes while summer is warm and wet.

## Cartagena, Colombia

With a wet and dry tropical climate, Cartagena tends to be humid, hot and windy. There is a rainy season between May and November, with the average highest rainfall in October. Temperatures stay around 30° (on average) year-round.

## Puerto Natales, Chile

Puerto Natales has an oceanic climate which means cool, short summers and chilly, wet winters. It also holds the title of place with the most rainy days in Chile! Expect temperatures around 18° in high summer and 7° in high winter.

## Galapagos Islands, Ecuador

While the Galapagos Islands are on the Equator, their isolated position in the Pacific means their climate is not tropical. Temperatures vary little from between 21° and 30° but there is a warm season (Dec to Jun) and dry season (Jul to Nov).

# Your questions answered

A selection of our most frequently asked questions.

## BEFORE YOU TRAVEL



## Q. How soon after making our booking will we receive confirmation?

A. Once we have received your deposit payment, we will send you a confirmation invoice within 24 hours.

#### Q. Do you send us information about the destinations we will visit?

A. It is essential that you read the relevant tour dossier before booking, which you can find on wendywutours.co.uk, or we can arrange for one to be sent to you. If there are any particular challenges, such as the length of time spent on your feet, journey times or accommodation standards, they will be explained in these concise trip notes. Two weeks before you travel, vou will receive a detailed day-by-day itinerary. a travel guide as well as a phrasebook with your final documents.

## Q. Will I know which hotels I will be staying in before I go?

**A.** Hotel details will be sent with your final documents around two weeks prior to departure. Note that these may be subject to change. Hotels generally range from 3-4 stars. In more remote areas, accommodation may be of a lower standard and may not have all western amenities. Rest assured that all hotels used by Wendy Wu Tours are regularly inspected by our staff and our partners to ensure that standards meet your needs. If you require an early check-in or late check-out for your arrival and departure days, please contact us.

## Q. Do I need a visa?

**A.** Visas are currently not required in any Latin American countries for holders of UK British Citizen passports. If you do require a visa this will need to be arranged yourself at your own expense. You will need a minimum of 12 months validity from your return date on your passport to travel. Keep up to date with the latest visa requirements at fco.gov.uk. We have a detailed visa section located on our website with comprehensive instructions on how to obtain a visa for the country you are visiting, this information can be found here https://www.wendywutours.co.uk/helpand-advice/passports-and-visas/

## Q. Do I need travel insurance?

A. Your protection and safety are our main priority. That's why having adequate travel insurance is a condition of booking with us for all the destinations you plan to travel to. Your travel insurance policy must include full cover for COVID-19 both before and during your tour.

#### Q. What vaccinations do I need?

A. Vaccination requirements often change, therefore for up to date information please refer to www.fitfortravel.nhs.uk and always seek your doctor's advice. You may also need to comply with local requirements to be vaccinated for COVID-19 or to undertake COVID-19 tests.

#### Q. How fit do I need to be?

**A.** Our group tours are graded on each page with a Physical Rating to reflect the level of fitness required. The specific reasons for a particular grading for each tour are clearly described in the Tour Dossiers which you can find on our website. Please contact us if you require any advice. Our range of Private tours is more flexible and may better cater for individual needs. Ask us for more details.

#### Q. What size are your tour groups?

A. The group size on our Latin America Classic tours and Go Bevond tours is a maximum of 18 passengers. Where available, on our group tours we operate a seat-and-a-half policy on our coaches, allowing you to travel in comfort.

#### Q. Do you run guaranteed departures?

**A.** Group tours are guaranteed to run subject to a minimum of 10 passengers. A National Escort will accompany each group of 10 or more. We will endeavour to run groups of a smaller size if viable to do so.

#### Q. As a single traveller, will I have to pay a single supplement?

**A.** We offer several options for single travellers joining our tours. The first is to book onto one of our Solo Departures, which are reserved exclusively for solo travellers and have single occupancy of a double room built into the tour price (plus free access to an airport lounge and

a welcome cocktail on arrival) or, if you prefer, you can pay the single room supplement on a regular departure and have a private room reserved for you. Another possibility is to choose our 'Happy to Share' option where, if we can find you a share partner of the same gender, your Single Supplement will be removed from your booking. We regret that Happy to Share requests cannot be accepted within 75 days of departure.

## Q. What is the maximum luggage allowance on your tours?

A. Your main suitcase or backpack must not exceed 20kg and your hand luggage must not exceed 5kg as this is the maximum allowance on internal flights and trains.

On our Panoramic Peru and Ultimate South America tours, you will visit Machu Picchu. Please note that hand luggage on board the train to the citadel should not exceed 5kgs and measure no more than 40 cm x 35 cm x 20 cm.

## Q. What currency should I take?

A. We recommend you take the local currency and a credit/debit card. If travelling to more than one country it may also be advisable to bring some US dollars to exchange locally. We do not recommend travellers cheques. Please ensure you have sufficient funds to pay for personal expenses such as drinks, snacks, souvenirs and optional extras.

## Q. When is the best time to travel?

A. Our group tour dates are based on the best time to travel in each destination, however as Latin America is such a large and varied continent there will be drastic differences between and even within countries, sometimes on the same tour. See individual tour pages and tour dossiers in this brochure for further information about the seasons and climate in each destination.

#### Q. Do you allow children on your tours?

A. We allow children 12 years and over on most of our group tours. Alternatively, private tours offer greater flexibility whilst on tour and are suitable for any age group. Any of our tours can be enjoyed as a private tour.

#### Q. Will I be travelling with passengers from other countries?

**A.** Our passengers are mainly from the UK, Ireland, Australia and New Zealand. Occasionally we are joined by English speaking passengers from other countries.

## Q. What sort of vehicles do you use?

A. We use a variety of transportation to operate your itinerary at the best pace and to give you an authentic travel experience so you are not always 'removed' from the locals. The same advice applies to all modes of transport. Carry all valuables with you at all times - a money belt is recommended – and make sure a passenger remains with your belongings at all times. Keep a lock on your main luggage.



Domestic Flights We use a number of different domestic carriers within Latin America. Planes are very similar to what you would travel on at home with allocated seats. Depending on flight duration meals may/may not be provided. Group members may not necessarily be seated together. The flight schedule of domestic airlines changes frequently, hence all domestic flights that appear in your itinerary are subject to change. Please ensure that all valuables and any medications you may need for the rest of the day are carried in your hand luggage. The luggage limit is 20kg per passenger, and bags must be locked. Airlines currently do not allow liquids (alcohol, spirits, wine, water, perfume etc) or sharp objects to be carried onboard the aircraft in hand luggage and these will be confiscated. Wendy Wu Tours issues all domestic flight tickets in Latin America, and tickets will be handled by your national escort and given to each passenger just prior to your flight.

Coaches Our coaches are comfortable, air-conditioned vehicles. It is recommended that where seatbelts are available customers. must use them and remain seated at all times whilst the vehicle is moving. Wendy Wu Tours cannot guarantee that vehicles will be fitted with operable seatbelts. There will also be some instances where smaller vehicles such as jeeps are used to access certain areas. If this is the case this will be stated in your itinerary.

Trains Panoramic Peru, Treasures of South America and Ultimate South America tours will include an exciting train journey through the mountains. This will be aboard either the Vistadome train or the Titicaca train. These are comfortable trains that travel through incredible landscapes and will be a real highlight of your trip. Your guide will try to organise the whole group to be seated in the same carriage but during busy periods of travel this may not be possible.

**Boats** Some itineraries include time spent touring by boat. To take part in any boat ride, you should be of average mobility and be able to climb on and off the vessels unaided. You should also be able to disembark onto makeshift docks without handrails or onto uneven riverbanks.

Q. Is there a dress code on your tours? A. Our dress code is very relaxed; however, please note that clothing covering the arms

and legs is more appropriate when visiting religious buildings and smart casual clothes are recommended for evenings. Please see our South America Travel Guide for a full suggested packing list, which can be found at www. wendywutours.co.uk/help-and-advice/faqs/

## Q. Are meals included?

A. All meals (excluding beverages) are included in our group tours except where stated. Please note that in remote areas meals may be simple and choices limited. Meals included in Private tours are stated in the itinerary and include several free evenings, offering flexibility for those who wish to explore local restaurants. If you book a fully inclusive Classic Tour your first meal will be dinner on the day of arrival and will end with breakfast on the normal day of departure. Any additional meals will be at your own expense and no refund will be made for any meals missed. You will sample a range of local cuisine with occasional western meals, and meals are usually taken at local restaurants.

#### Q. Are there shopping opportunities on your tours?

A. There will be an array of shopping opportunities for those who love to seek out a bargain. We encourage all passengers to eniov their local shopping expeditions but to take care and be wise when purchasing.

## Q. Can special requests be arranged?

A. If you have any special requests such as dietary requirements, or if you wish to celebrate an event, please notify us at the time of booking and we will do everything possible to ensure your requests are met Please note that special requests cannot be guaranteed.

#### Q. What hours of the day do your tours operate?

A. They generally start about 8am and end shortly after your evening meal. Occasionally earlier starts are required to meet flight departures or to visit sights at the best time of day.

## Q. How do standards abroad compare with the UK?

A. We will do our best to ensure that your holiday is safe and trouble free and we are continually working with our local partners to maintain and improve health and safety standards. Travelling abroad involves new places and new experiences

## WHILE ON TOUR

## Health & Safety

Your health, safety and well-being on holiday are of paramount importance to us. Wendy Wu Tours is a fully insured and bonded tour operator with comprehensive public liability cover. Working closely with an independent health and safety organisation, the Wendy Wu Tours team carries out health and safety checks on accommodation, transport and excursions; and works with our destination partners and suppliers towards improving health and safety standards throughout the regions in which we operate. All travellers should be aware that safety standards vary across the different regions we visit and may not match the standards we enjoy in the UK. In the unlikely event of a problem or emergency on tour, Wendy Wu Tours has a Crisis Management process in place to support all of our customers. We also have a dedicated 24 hour emergency support number.

and sometimes this means different safety and hygiene standards to those we are used to in the UK. We therefore ask that you take care: pay attention at all times and use your common sense. You are also requested to refer to notices and follow advice from your National Escort or local guide.

## Q. How does the tipping system work on your tours?

A. Tipping is expected Latin America. However this can often lead to awkwardness in knowing when it is appropriate to tip and how much, as well as ensuring you have a suitable amount of change available at the time. For your convenience, and based on many years of experience, Wendy Wu Tours operates a kitty system on our group tours so your National Escort will look after this aspect of your trip for you. It also ensures that the amounts paid are reasonable for you but still fair for the local people. The amount is stated on each group tour page (and will be advised again in your final documents).

Any additional tipping on any of our tours is welcomed at your discretion. Please feel free to tip restaurant staff, porters, or local guides if they performed a special service for you. For tours with fewer than 10 passengers, tipping will be slightly higher than stated on the group tour pages.



# Booking your trip

We want to make it as straightforward as possible to book your Wendy Wu holiday. It should be as simple as 1-2-3.

## 1. Choose your tour

Select from this brochure or browse our website to see our full range of award-winning tours and choose the style of travel that suits you. You will also find detailed information in our tour dossiers to make sure the tour is appropriate for you.

## 2. Speak to an expert

Get in touch with one of our expert travel consultants who will be able to answer any of your questions, check availability instantly and confirm prices.

## 3. Make a booking

Did you know you can book most of our tours on our website? Otherwise give us a call or visit your preferred travel agent to pay a deposit and secure your booking from £350pp. Final payment is usually due 75 days before departure.



## Your loyalty matters

Many of our customers enjoy the Wendy Wu Tours experience so much that they travel with us again and again and are happy to recommend us to their friends and family.

## BECOME A WENDY WU TOURS VIP

Our Wendy Wu VIP loyalty scheme will get you exclusive offers and updates before anyone else plus you'll move up membership levels with every new trip you book – which means bigger savings!

#### Bronze VIP

£100 per person discount When you book your 2nd Wendy Wu holiday

Silver VIP £150 per person discount When you book your 3rd Wendy Wu holiday

#### Gold VIP

£200 per person discount When you book your 4th or more Wendy Wu holiday

Terms and conditions apply. Refer to our website for full details.

## **RECOMMEND A FRIEND**

We'll send you a gournet hamper as a thank you for the first booking we receive. Plus for every subsequent booking, we'll send you  $\pounds 50$  worth of shopping vouchers.



## WENDY WU TOURS BOOKING CONDITIONS

The following booking conditions form the basis of your contract with Wendy Wu Tours Ltd, Newhams Yard, 151F Tower Bridge Road, London, SE1 3JE, company number 05107061. Please read them carefully as they set out our respective rights and obligations. By asking us to confirm your booking, you confirm that you have had the opportunity to read and have read these booking conditions, the brochure and tour dossier and agree to be bound by them.

These booking conditions only apply to holiday arrangements which you book with us in the UK and which we agree to make, provide or perform (as applicable) as part of our contract with you. All references in these booking conditions to "holiday", "booking", "contract", "package", "tour" or "arrangements" mean such holiday arrangements unless otherwise stated. For tailormade holidays, please refer to the terms and conditions on our website. In these booking conditions, "you" and "your" means all persons named on the booking (including anyone who is added or substituted at a later date) or any of them as the context requires. "We", "us" and "our" means Wendy Wu Tours Limited.

## 1. Your Holiday Contract

The first named person on the booking ("lead name") must be authorised to make a booking on the basis of these booking conditions by all persons named on the booking and by their parent or guardian for all party members who are under 18 when the booking is made. By making a booking the lead name confirms that he/she is so authorised. The lead name is responsible for making all payments due to us and to indemnify us for the liability of all party members. The lead name must be at least 18 when the booking is made. After we receive your booking request and all appropriate navments (see clause 4 "Payment" below), if the arrangements you wish to book are available, we will issue a confirmation invoice. A binding agreement will come into existence between us when we email your confirmation invoice to the 'lead name' or your Travel Agent. Your invoice will be sent to your travel agent or the lead name on the booking if you have booked direct with us. Please check this invoice carefully as soon as you receive it. Contact us immediately if any information which appears on the confirmation or any other document appears to be incorrect or incomplete as it may not be possible to make changes later. We regret we cannot accept any liability if we are not notified of any inaccuracies (for which we are responsible) in any document within ten days of our sending it out (five days for tickets). We will do our best to rectify any mistake notified to us outside these time limits but you must meet any costs involved in doing so. If you wish to change or cancel any arrangements later you may have to pay an amendment or cancellation charge (See clause 8).

We both agree that English Law (and no other) will apply to your contract and to any dispute, claim or other matter of any description which arises between us ("claim") (except as set out below). We both also agree that any claim (and whether or not involving any personal injury) must be dealt with under the ABTA arbitration scheme (if the scheme is available for the claim in question and you wish to use it – see clause 13) or by the Courts of England and Wales only unless, in the case of Court proceedings, you live in Scotland or Northern Ireland. In this case, proceedings can either be brought in the Courts of your home country or those of England and Wales. If proceedings are brought in Scotland or Northern Ireland, you may choose to have your contract and claim governed by the law of Scotland/Northern Ireland as applicable (but if you do not so choose, English law will apply).

#### 2. Your financial protection

We provide full financial protection for our package holidays. For flight- based holidays this is through our Air Travel Organiser's Licence (ATOL number 6639) issued by the Civil Aviation Authority, Gatwick Airport South, West Sussex, RH6 OYR, UK, telephone 0333 103 6350, email claims@caa.co.uk. When you buy an ATOL protected flight or flight inclusive package\* from us, you will receive an ATOL Certificate. This lists what is financially protected, where you can get information on what this means for you, and who to contact if things go wrong. We, or the suppliers identified on your ATOL Certificate, will provide you with the services listed on the ATOL Certificate (or a suitable alternative). In some cases, where neither we nor the supplier are able to do so for reasons of insolvency, an alternative ATOL holder may provide you with services you have bought or a suitable alternative (at no extra cost to you). You agree to accept that in those circumstances the alternative ATOL holder will perform those obligations and you agree to pay any money outstanding to be paid by you under your contract to that alternative ATOL holder. However, you also agree that in some cases it will not be possible to appoint an alternative ATOL holder, in which case you will be entitled to make a claim under the ATOL scheme (or your credit card issuer where applicable) If we, or the suppliers identified on your ATOL certificate, are unable to provide the services listed (or a suitable alternative, through an

alternative ATOL holder or otherwise) for reasons of insolvency, the Trustees of the Air Travel Trust may make a payment to (or confer a benefit on) you under the ATOL scheme. You agree that in return for such a payment or benefit you assign absolutely to those Trustees any claims which you have or may have arising out of or relating to the non-provision of the services, including any claim against us, the travel agent (or your credit card issuer where applicable). You also agree that any such claims may be re-assigned to another body. if that other body has paid sums you have claimed under the ATOL scheme.\*The flights and flight-inclusive packages we arrange are ATOL protected providing they are made available in the UK. For further information visit the ATOL website at www.atol.org.uk. We are a member of ABTA (ABTA number W7994). If your package holiday does not include a flight, protection is provided by way of a bond held by ABTA The Travel Association 30 Park Street London SE1 9E0 www.abta.co.uk.

The combination of travel services offered to you is a package within the meaning of the Package Travel and Linked Travel Arrangements Regulations 2018. Therefore, you will benefit from all EU rights applying to packages. We will be fully responsible for the proper performance of the package as a whole. Additionally, as required by law, we have protection in place to refund your payments and, where transport is included in the package, to ensure your repatriation in the event that we become insolvent. More information on key rights can be found by visiting https://www.legislation.gov.uk/ukdsi/2018/9780111168479/contents.

## 3. Your Holiday Price

Please note, changes and errors occasionally occur. You must check the price of your chosen holiday at the time of booking. The cost of your travel arrangements was calculated using known costs and exchange rates of £1 to 1.21USD in November 2023. We reserve the right to increase and correct errors in advertised prices at any time before your holiday is confirmed. We will advise you of any error which we are aware of and inform the new applicable price at the time of booking. Once the price of your chosen holiday has been confirmed at the time of booking, it will not be subject to change.

#### 4. Payment

In order to confirm your chosen holiday, a non-refundable deposit of at least £350.00 per person (or full payment if booking within 75 days of departure) must be paid at the time of booking. In some cases the amount of deposit may be higher: where, for example, we need to pre-purchase flights tickets, accommodation or other services and in the case of our flight upgrade special offers, to which early airline ticketing may apply - please see the terms and conditions of individual special offers for further information. The balance of the holiday cost must be received by us not less than 75 days prior to departure. This date will be shown on the confirmation invoice. Reminders are not sent. Our preferred method of deposit payment is by bank debit card or credit card. Balance payment may be made by bank debit card, credit card or cheque (providing there is time to clear it to meet the payment schedule shown above - you should allow 5 working days for clearance from the time we receive it). If we do not receive all payments due in full and on time, we are entitled to assume that you wish to cancel your booking. In this case, we will be entitled to keep all deposits paid or due at that date. Except for flight inclusive bookings, all monies you pay to one of our authorised travel agents for your holiday with us will be held by the agent on your behalf until a contract between us comes into existence. After that point. your agent will hold the monies on our behalf until they are paid to us. For flight inclusive bookings, all monies paid to any authorised travel agent of ours for your holiday with us will be held on behalf of and for the benefit of the Trustees of the Air Travel Trust subject to the travel agent's obligation to pay such monies to us in accordance with our trading terms unless we fail. In the unlikely event of our financial failure, all monies then held by the travel agent or subsequently paid by you to the travel agent will be held by the agent on behalf of and for the benefit of the Trustees of the Air Travel Trust without any obligation on the agent to pay such monies to us.Please note that on very rare occasions, errors may occur when inputting prices onto our website and systems. We regret that any contract entered into on the basis of a pricing error will be invalid. In the unlikely event that this situation arises, you will be given the option to pay the correct price or cancel with a full refund.

**BOOKING CONDITIONS** 

#### 5. Travel documents and visas

A Passport with a minimum of six months validity from the intended date of travel, and contains a minimum of two blank pages, is required for travel for the majority of countries in our programme. As visa requirements are constantly changing, you must regularly check the Foreign & Commonwealth Office (FCO) website for the most up to date entry requirements. Visa fees, where required, are included for UK British Citizen passport holders and will be specified whether included on your confirmation invoice. If you hold any other British passport (British Subject, British National Overseas) or you are a non-UK passport holder or you reside outside of the UK, you will be required to obtain your own visas at your own expense. It is your responsibility to ensure the visa issued to you is correct. Whilst we include the cost of the standard visa application service in your tour price (for UK British Citizen passport holders), we will pass on any additional charges incurred for non-standard visa processing, or where visa charges are increased following publication of the brochure. Should your visa application be refused for any reason and you wish to cancel your booking the cancellation charges under clause 8 will apply. An express visa process is available for an additional cost depending on the country of visit. We make no promises that your Visa application will be successful and we cannot accept bookings conditional on the issuing of a visa, or payment of the balance of the holiday cost (see clause 4) to be deferred until visas have been issued. Responsibility for documentation accuracy. passport validity and dispatch of documents rests with you. Wendy Wu Tours accepts no responsibility in this regard. We accept no responsibility for passports lost in the post. It is the responsibility of each passenger to ensure that you carry all necessary passport, visa and other travel documentation as required by the country you are visiting, and that all documents are in date and valid. We do not accept responsibility if you cannot travel because you have not complied with any passport, visa or immigration requirements for any part of your holiday. Failure to have any necessary travel or other documents results in fines, surcharges or other financial penalty being imposed on us, you will be responsible for reimbursing us in full. For the most up to date information on visa requirements for all destinations that we feature, please visit our website https://www. wendywutours.co.uk/help-and-advice/passports-and-visas/

#### 6. Travel Insurance, Health and Safety

It is a condition of booking with us that you take out suitable travel insurance covering at least circumstances leading to the cancellation of your booking and providing sufficient medical cover for illness or injury and repatriation while overseas, including COVID-19 cover. You must provide us with the name of your insurers and their 24 hour emergency contact number when you book or as soon as possible thereafter. Wendy Wu Tours will not be liable for any costs incurred by you due to your failure to take out suitable travel insurance from the date of booking. You will indemnify Wendy Wu Tours in respect of any assistance or payment made by us in these circumstances. Details of any compulsory health requirements applicable to British citizens for your holiday are available from the websites listed below. It is your responsibility to ensure you are aware of all recommended vaccinations and health precautions, including COVID-19 protection, in good time before departure. Details are available from your GP surgery and from the National Travel Health Network and Centre www.nathnac. org. Information on health can be found at www.nhs.uk and www. fitfortravel.nhs.uk. Health requirements and recommendations may change and you must check the up to date position in good time before departure. The Foreign and Commonwealth Office publishes regularly updated travel information on its website www.gov.uk/ foreign-travel-advice which you are recommended to consult before booking and in good time before departure.

#### 7. If you wish to change your booking

If, after our confirmation invoice has been issued, you wish to change your travel arrangements in any way, we will endeavour to make these changes, but it may not always be possible. Any request for changes to be made must be from the lead name on the booking or your Travel Agent. You will be asked to pay an administration charge as set out below per person and any further cost we incur together with any costs or charges incurred or imposed by any of our suppliers in making this alteration. Examples include:

- Minor amendments to the tour booked OR Minor amendments made within 30 days of departure OR Transferring between tours or changing departure date -\$50
- Transferring between tours or changing departure date within 75
   days of departure is not permitted and cancellation fees will apply
- Reissue of airline tickets, where possible £50 plus any non-refundable costs of the cancelled ticket and any additional costs of the new ticket

#### **BOOKING CONDITIONS**

You can transfer your booking to another person, who satisfies all the to 'unavoidable and extraordinary circumstances' (see below). conditions that apply to your booking, by giving us notice in writing as you will receive as compensation a credit towards the cost of your soon as possible and no later than 7 days before departure. Both you and the new traveller are responsible for paying all costs we incur in making the transfer.

Once a booking is confirmed no changes are permitted otherwise than in accordance with these terms and conditions.

It is important to note that some arrangements such as certain types of air tickets cannot be changed after a booking has been made as they are sold as part of your fixed package. You will be advised of any such non refundable charges prior to confirming your booking. Any change will be treated as a cancellation in which case cancellation charges will apply. Note that only one change per booking is permitted. Any requests for changes to your booking must be emailed to operations@wendywutours.co.uk.

#### 8. If you wish to cancel your booking

Because we start to incur costs in relation to your arrangements from the time we confirm your booking, if you cancel we have to make a charge and the nearer to your departure date you cancel, the higher the charge will be. If you wish to cancel a confirmed booking you must do so by writing to our head office. Cancellation takes effect from the day we receive your letter. Cancellation charges are shown in the table below and will be payable immediately on cancellation. Where the cancellation charge is shown as a percentage, this is calculated on the basis of the total cost payable by the person(s) cancelling excluding insurance premiums and amendment charges. Insurance premiums and amendment charges are not refundable in the event of cancellation:

75 or more days	Retention of deposit	
74—42 days	30% including deposit	
41 – 28 days	60% including deposit	
27 — 15 days	90% including deposit	
14 davs or less	100% including deposit	

Depending on the reason for cancellation, you may be able to reclaim these cancellation charges (less any applicable excess) under the terms of your insurance policy. Claims must be made directly to the insurance company concerned and we have no liability in these circumstances.

#### 9. If we change or cancel your holiday

Occasionally, we have to make changes to and correct errors in brochure and other details both before and after bookings have been confirmed and cancel confirmed bookings. Whilst we always endeavour to avoid changes and cancellations, we must reserve the right to do so. The right is also reserved to any change in airline, aircraft types and vessels scheduled for any specific departure.

#### If we change your holiday

Even after we have confirmed your booking we may have to make alterations to confirmed arrangements. Most such alterations will be minor and of little effect on your overall arrangements and while we will do our best to notify you of any such minor change before your departure, we will have no other liability to you. Occasionally we may have to make a significant change to your confirmed arrangements. Significant changes include but are not limited to the following (which are illustrative)

- Change of UK departure airport. (A change from one London airport to another is not considered a major change. London airports are Heathrow, Gatwick, Stansted, Luton and London City)
- Change of your time of departure or return by more than 12 hours Change of resort
- Change of holiday accommodation to accommodation of a lower official rating.
- If we have to make a significant change, we will notify you as quickly as possible and offer you the following options:

(a) (for significant changes) accepting the changed arrangements or (b) purchasing an alternative holiday from us, of a similar standard to that originally booked if available. We will offer you at least one alternative holiday of equivalent or higher standard for which you will not be asked to pay any more than the price of the original holiday. If the holiday is cheaper than the original one, we will refund the price difference. If you do not wish to accept the holiday we specifically offer you, you may choose any of our other available holidays. You must nay the applicable price of any such holiday. This will mean you paying more if it is more expensive or receiving a refund if it is cheaper or

(c) cancelling or accepting the cancellation in which case you will receive a full refund of all monies you have paid to us. In addition, if you choose (a) or (b) above, and the change is not due arrangements, or any alternative selected, of the amount shown in Scale A below. If you choose (c) we will pay you compensation of the amount shown in Scale B below. In all cases we will have no liability for any other or greater compensation, or for expenses or losses incurred as a result of any change

Period before departure date	Compensation per fare paying
notification given by us	passenger (excluding children)
0–7 days	£50
8-14 days	£40
15-28 days	£30
29 – 42 days	£20
43 — 75 days	£10

#### If we cancel your holiday

If we have to cancel your booking we will not cancel less than 60 days before your departure date, except for unavoidable and extraordinary circumstances, or failure by you to pay the final balance, or because the minimum number required for the package to go ahead hasn't been reached. Unavoidable and extraordinary circumstances means a situation beyond our control, the consequences of which could not have been avoided even if all reasonable measures had been taken. The minimum number required will be provided to you with the holiday description, along with the time limit for us to tell you if the package has to be cancelled. If your holiday is cancelled you can either have a refund of all monies paid or accept an alternative holiday of comparable standard from us if we offer one (we will refund any price difference if the alternative is of a lower value). No compensation will be payable and the above options for either a of your failure to comply with any requirement of these booking conditions entitling us to cancel (such as paying on time) or where a change is a minor one.

> Please note, in the event of a cancellation, airline schedule change or change of departure airport, we are not liable to cover the cost of flights, trains or any form of transportation or any other expenses incurred by these changes.

#### 10. Our liability to you

(1) We will take reasonable care to ensure that the holiday arrangements we have agreed to make, perform or provide as part of our contract with you are made, performed or provided with reasonable skill and care. This means that, subject to these booking conditions, we may accept responsibility if, for example, you suffer death or personal injury or your contracted holiday arrangements are not provided as promised or prove deficient as a result solely of the failure of ourselves, our employees, agents or suppliers to use reasonable skill and care in making, performing or providing, as applicable, your contracted holiday arrangements. Please note, it is your responsibility to show that reasonable skill and care has not been used and you have suffered loss as a result if you wish to make a claim against us. In addition, we will only be responsible for what our employees, agents and suppliers do or do not do if they were at the time acting within the course of their employment (for employees) or carrying out work we had asked them to do (for agents and suppliers). (2) We will not be responsible for any injury, illness, death, loss (for example loss of enjoyment), damage, expense, cost or other sum or claim of any description whatsoever which results from any

- of the following: • the act(s) and/or omission(s) of the person(s) affected or any
- member(s) of their party or • the act(s) and/or omission(s) of a third party not connected with
- the provision of your holiday and which were unforeseeable or unavoidable or
- 'Unavoidable and Extraordinary Circumstances' as defined in clause 9 above.

(3) Please note, we cannot accept responsibility for any services which do not form part of our contract. This includes, for example, any additional services or facilities which your hotel or any other supplier agrees to provide for you where the services or facilities are not advertised by us and we have not agreed to arrange them as part of our contract including any excursion you purchase in resort. Please also see clause 11 "Excursions". In addition, regardless of any wording used by us on our website, in any advertising material or elsewhere, we only promise to use reasonable skill and care in performing our contractual obligation as set out above and we do not have any greater or different liability to you.

(4) The promises we make to you about the services we have agreed to provide or arrange as part of our contract - and the laws, regulations and relevant standards of the country in which your claim

services which gave rise to the claim or complaint complied with local laws and regulations applicable to those services at the time, the services will be treated as having been properly provided. This will be the case even if the services did not comply with the laws and regulations of the UK which would have applied had those services been provided in the UK. The exception to this is where the claim or complaint concerns the absence of a safety feature which might lead a reasonable holiday maker to refuse to take the holiday in question. Please note. however, our obligation is to exercise reasonable skill and care as referred to in clause 10 (1). We do not make any representation or commitment that all services will comply with applicable local laws and regulations and failure to comply does not automatically mean we have not exercised reasonable skill and care. (5) As set out in these booking conditions, we limit the maximum amount we may have to pay you for any claims you may make against us. Where we are found liable for loss of and/or damage to any uggage or personal possessions (including money), the maximum amount we will have to pay you is £1,500 per person affected unless a different limitation applies to your claim under this clause or clause 10(6) below. You must ensure you have appropriate travel insurance to protect your personal belongings. For all other claims which do not involve death or personal injury, if we are found liable to you on any basis the maximum amount we will have to pay you is three times the price (excluding insurance premiums and amendment charges) paid by or on behalf of the person(s) affected in total unless a lower limitation applies to your claim under clause 10(6) below. This maximum amount will only be payable where everything has gone wrong and you have not received any benefit at all from your holiday. (6) Where any claim or part of a claim (including those involving death or personal injury) concerns or is based on any travel arrangements (including the process of getting on and/ or off the transport concerned) provided by any air, sea, rail or road carrier to which any international convention or regulation applies, the maximum amount of compensation we will have to pay you will be limited. The most we will have to pay you for that claim or that part of a claim if we are found liable to you on any basis is the most the carrier concerned would have to pay under the international convention or regulation which applies to the travel arrangements in question (for example, the Warsaw Convention as amended or unamended and the Montreal Convention for international travel by air and/or for airlines with an operating licence granted by an EU country, the EC Regulation on Air Carrier Liability No 889/2002 for national and international travel by air, the Athens Convention for international travel by sea and COTIF, the Convention on International Travel by Rail). Where a carrier would not be obliged to make any payment to you under the applicable international convention or regulation in respect of a claim or part of a claim, we similarly are not obliged to make a payment to you for that claim or part of the claim. When making any payment, we are entitled to deduct any money which you have received or are entitled to receive from the carrier for the claim in question. Copies of the applicable international conventions and regulations are available from us on request. (7) Please note, we cannot accept any liability for any damage, loss, expense or other sum(s) of any description (1) which on the basis of the information given to us by you concerning your booking prior to our accepting it, we could not have foreseen you would suffer or incur if we breached our contract with you or (2) which did not result from any breach of contract or other fault by ourselves or our employees or, where we are responsible for them, our suppliers. Additionally we cannot accept liability for any business losses including self employed loss of earnings.

or complaint occurred - will be used as the basis for deciding whether

the services in question had been properly provided. If the particular

#### 11 Excursions

We may provide you with information (before departure and/or when you are on holiday) about activities and excursions which are available in the area you are visiting. We have no involvement in any such activities or excursions which are neither run, supervised nor controlled in any way by us. They are provided by local operators or other third parties who are entirely independent of us. They do not form any part of your contract with us even where we suggest particular operators/other third parties and/or assist you in booking such activities or excursions in any way. We cannot accept any liability on any basis in relation to such activities or excursions and the acceptance of liability contained in clause 10(1) of our booking conditions will not apply to them. We do not however exclude liability for the negligence of ourselves or our employees resulting in your death or personal injury. We cannot guarantee accuracy at all times of information given in relation to such activities or excursions or about the area you are visiting generally or that any particular excursion or activity which does not form part of our contract will take place as

these services are not under our control. If you feel that any of the activities or excursions referred to in our brochure, on our website and in our other advertising material which are not part of our contract are vital to the enjoyment of your holiday, write to us immediately and we will tell you the latest known situation. If we become aware of any material alterations to area information and/ or such outside activities or excursions which can reasonably be expected to affect your decision to book a holiday with us, we will pass on this information at the time of booking.

#### 12. Complaint procedure

If you have a problem during your holiday concerning any service provided as part of the arrangements we have confirmed, you must inform our National Escort or Local Guide (or, if none available, with our local agent or hotel manager) immediately to enable them to try to resolve the matter. Any notification must be put in writing and given to our representative / agent and the supplier as soon as possible. Our emergency number is manned 24 hours a day, seven days a week and is 01888 288 288. Until we know about a complaint or problem, we cannot begin to resolve it. If you remain dissatisfied, however, you must write to us within 28 days of your return to the UK giving your booking reference and full details of your complaint. Please address all correspondence to customer@ wendywutours.co.uk. Only the lead name should write to us. If you fail to follow this simple complaints procedure, your right to claim any compensation you may otherwise have been entitled to may be affected or even lost as a result.

#### 13 Arbitration

As ABTA members, we are obliged to maintain a high standard of service to you by ABTA's Code of Conduct. Disputes arising out of, or in connection with your booking which cannot be amicably settled may be referred to arbitration if you so wish under a special scheme arranged by ABTA Ltd and administered independently. The scheme provides for a simple and inexpensive method of arbitration and is approved by the Chartered Trading Standard's Institute. Further information on the Code of Conduct and ABTA's assistance in resolving disputes can be found at www.abta.com. You can also access the European Commission Online Dispute (ODR) Resolution platform at http://ec.europa.eu/consumers/odr/. This ODR platform is a means of notifying us of your complaint; it will not determine how your complaint should be resolved.

#### 14 Conditions of Supplier

Many of the services which make up your holiday are provided by independent suppliers. Those suppliers provide these services in accordance with their own terms and conditions. Some of these terms and conditions may limit or exclude the supplier's liability to you, usually in accordance with applicable international conventions (see clause 10(4) and 10(6)). Copies of the relevant parts of these terms and conditions and of the international conventions are available on request from ourselves or the supplier concerned.

#### 15. Behaviour

When you book a Holiday with Wendy Wu Tours Limited you accept responsibility for the proper conduct for yourself and your party whilst on Holiday. If we or any other person in authority is of the reasonable opinion that you or any member of your party is behaving in such a way as to cause or be likely to cause danger or upset to any other person or damage to property, we will be entitled to terminate the holiday of the person(s) concerned. The person(s) concerned will be required to leave the accommodation or other service and we will have no further responsibility to them including any return travel arrangements. No refunds will be made and we will not pay any expenses or costs incurred as a result of the termination. You will be responsible for making full payment for any damage or loss caused by you or any member of your party during your time away. Payment must be paid directly at the time to the service supplier concerned. If the actual cost of the loss or damage exceeds the amount paid where estimated, you must pay the difference once known. If the actual cost is less than the amount paid, the difference will be refunded. You will also be responsible for meeting any claims subsequently made against us and all costs incurred by us (including our own and the other party's full legal costs) as a result of your actions.

#### 16. Special Requests

If you have any special requests, including dietary requirements, you must inform us prior to booking. Although we will endeavour to pass any reasonable requests on to the relevant supplier, we regret we cannot guarantee any request will be met. Failure to meet any special request will not be a breach of contract on our part. Confirmation that a special request has been noted or passed on to the supplier or the inclusion of the special request on your confirmation invoice or any other documentation is not confirmation that the request will be met. Unless and until specifically confirmed, all special requests are subject to availability. Unless you receive written confirmation from

the supplier that a special request will be complied with, you must assume that it will not be. The responsibility for providing the special request lies solely with the supplier and not with Wendy Wu Tours. We regret we cannot accept any conditional bookings, i.e. any booking which is specified to be conditional on the fulfilment of a particular request. All such bookings will be treated as "standard" bookings subject to the above provisions on special requests

## 17. Fitness, Medical Conditions, Disabilities & Illness

Please note that Asia is a vast area with varying terrain (including steps, steep hills and uneven walkways) which can be difficult to negotiate. An indicated 'physical rating' is outlined clearly in this brochure and in the tour specific Tour Dossiers. It is your sole responsibility to ensure that you are sufficiently fit and well to negotiate these areas, without any adverse effect on the overall group or tour operation. You should check that your proposed areas of travel are suitable dependant on your own health, including any medical condition and/or disability that you may have. If you or any member of your party has any medical condition or disability which may affect your holiday or has any special requirements as a result of any medical condition or disability (including any which affect the booking process), please tell us before you confirm your booking so that we can assist you in considering the suitability of the arrangements and/ or making the booking. Dietary allergy requests must be made at time of booking and will be passed on to the relevant supplier, but unfortunately we cannot guarantee these requests can be met and cannot be held responsible for any illness or death caused by food consumed as part of your tour package with us. In any event, you must give us full details in writing at the time of booking and whenever any change in the condition or disability occurs. You must also promptly advise us if any medical condition or disability which may affect your holiday develops after your booking has been confirmed. Should this condition not be met, Wendy Wu Tours reserves the right to terminate the holiday of the person(s) involved, as described in section 9. If due to illness, suspected illness or failure to satisfy medical requirements (for example compulsory vaccinations or testing) we or any of our suppliers refuse to transport or accommodate you, we may (acting reasonably) exclude you from commencing or continuing the trip. In this situation we will provide you with reasonable assistance to make alternative travel arrangements and where possible to rejoin your group when medically cleared to do so. This will be at your own cost and you should contact your travel insurance provider immediately. Note that we will not be liable to refund the cost of your trip (or any part of it) under these circumstances.

## 18 Flights

In accordance with EU Directive (EC) No 2111/2005 Article 9, we are required to bring to your attention the existence of a "Community list" which contains details of air carriers who are subject to an operating ban within the EU. The Community list is available for inspection at http://ec.europa.eu/transport/air-ban/list\_en.htm\_In.accordance with EU Regulations we are required to advise you of the actual carrier(s) (or, if the actual carrier(s) is not known, the likely carrier(s) that will operate your flight(s) at the time of booking. Where we are only able to inform you of the likely carrier(s) at the time of booking, we shall inform you of the identity of the actual carrier(s) as soon as we become aware of this. Any change to the operating carrier(s) after your booking has been confirmed will be notified to you as soon as possible. If the carrier with whom you have a confirmed reservation becomes subject to an operating ban as above as a result of which we/ the carrier are unable to offer you a suitable alternative the provisions of clause 9 "If we change or cancel your holiday" will apply. We are not always in a position at the time of booking to confirm the flight timings which will be used in connection with your flight. The flight timings shown in our brochure, on our website and/ or detailed on your confirmation invoice are for guidance only and are subject to alteration and confirmation. Flight timings are outside our control. They are set by airlines and are subject to various factors including air traffic control restrictions, weather conditions, potential technical problems and the ability of passengers to check in on time. Specific instructions relating to departure and travel arrangements will be sent with your air or other travel tickets approximately 2 weeks before departure. You must accordingly check your tickets very carefully immediately on receipt to ensure you have the correct flight times. It is possible that flight times may be changed even after tickets have been despatched - we will contact you as soon as possible if this occurs. Any change in the identity of the carrier, flight timings, and/or aircraft type (if advised) will not entitle you to cancel or change to other arrangements without paying our normal charges except where specified in these conditions.

19. Delay and Denied Boarding Regulations In the event of any flight delay or cancellation at your UK or overseas

#### **BOOKING CONDITIONS**

point of departure, the airline is responsible for providing such assistance as is legally required by the Denied Boarding Regulations (see below). The ferry, tunnel or rail operator is similarly responsible in relation to any delayed or cancelled sea crossing or international rail departure. Except where otherwise stated in our brochure or on our website, we cannot provide any assistance in such circumstances other than information and advice to the extent we are in a position to do so. Any airline concerned may however provide refreshments etc. We cannot accept liability for any delay which is due to any of the reasons set out in clause 10(2) of these Booking Conditions (which includes the behaviour of any passenger(s) on the flight who, for example, fails to check in or board on time). In addition, we will not be liable for any delay unless it has a significant effect on your holiday arrangements. If your flight is cancelled or delayed, your flight ticket is downgraded or boarding is denied by your airline, depending on the circumstances. the airline may be required to pay you compensation, refund the cost of your flight and/or provide you with accommodation and/or refreshments under EC Regulation No 261/2004 - the Denied Boarding Regulations 2004. Where applicable, you must pursue the airline for the compensation or other payment due to you. All sums you receive or are entitled to receive from the airline concerned by virtue of these Regulations represent the full amount of your entitlement to compensation or any other payment arising from such cancellation, delay, downgrading or denied boarding. This includes any disappointment distress, inconvenience or effect on any other arrangements. The fact a delay may entitle you to cancel your flight does not automatically entitle you to cancel any other arrangements even where those arrangements have been made in conjunction with your flight. We have no liability to make any payment to you in relation to the Denied Boarding Regulations or in respect of any flight cancellation or delay, downgrading of any flight ticket or denial of any boarding as the full amount of your entitlement to any compensation or other payment (as dealt with above) is covered by the airline's obligations under the Denied Boarding Regulations. If, for any reason, we make any payment to you or a third party which the airline is responsible for in accordance with the Denied Boarding Regulations, you must, when requested, assign to us the rights you have or had to claim the payment in question from the airline. If your airline does not comply with these rules you may complain to the Civil Aviation Authority on 0333 022 1500 or by completing the relevant online form at www.caa.co.uk.

#### 20. Data privacy and protection

In order to process your booking and meet your requirements, we need to collect personal data from you and pass your personal details on to the relevant suppliers of your travel arrangements. Depending on what's required, the personal data we collect may include names and contact details, credit/debit card or other payment information and special requirements such as those relating to any disability or medical condition which may affect holiday arrangements and any dietary restrictions which may disclose your religious beliefs ("sensitive personal data"). The person who makes the booking is responsible for ensuring that other members of your party are aware of our booking conditions and this privacy policy and that they consent to your acting on their behalf in your dealings with us.

In making your booking, you consent to personal data being passed on to the relevant suppliers and other third parties. We take appropriate technical and organisational measures which are intended to prevent unauthorised or unlawful processing of personal data and accidental loss or destruction of, or damage to, personal data,

By making a booking with us, you agree to allow your insurers, their agents and medical staff to disclose relevant information to us in circumstances where we may need to act in your interests or in the interests of everyone in any group with whom you are travelling. In accordance with current legislation and GDPR regulations our privacy policy is available at https:// www.wendywutours.co.uk/ help-and-advice/privacy-policy/. We would also like to hold your information (including any email address), where collected by us. for our own future marketing purposes (for example, to inform you of promotional/competition offers or to send you our brochure). Wendy Wu Tours Ltd. may wish to contact you by post, e-mail and/or telephone with news, information and offers on its holidays we may have available and for market research purposes. If you prefer not to be contacted for the purposes set out above then please contact the Data Protection Officer at the above web address. You can ont out of all communications at any time.

You are generally entitled to ask us what details of yours are being held or processed, for what purpose and to whom they may be or have been disclosed. Please identify any such enquiry as a Subject Access Request and direct your enquiry to a member of our Customer Services team, who will respond to you within one month. In certain circumstances we are entitled to refuse your request. If you believe that any of your personal data which we are processing is incorrect, please contact us immediately so it may be updated.

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