



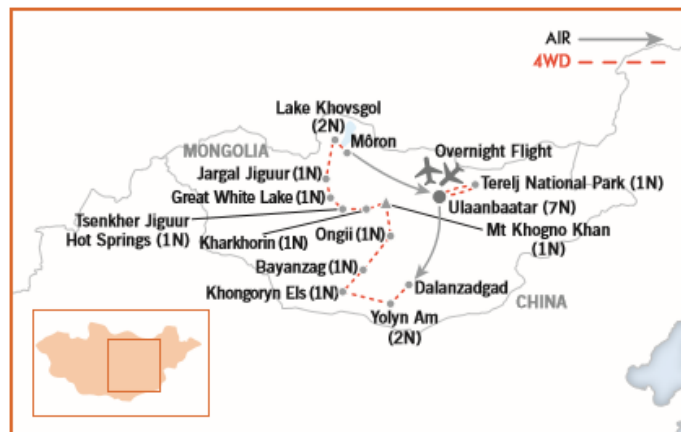
## Mongolia & the Naadam Festival

Immerse Yourself | 22 Days | Active

Ulaanbaatar - Yolyn Am - Khongoryn Els - Bayanzag - Ongii - Mt Khogno Khan -  
Kharkhorin - Tsenkher Jiguur Hot Springs - Great White Lake - Jargal Jiguur - Lake  
Kovsgol - Terelj National Park

This tour is a journey of discovery through the land of Genghis Khan, traversing the endless plains to explore sites of immeasurable beauty. Meet the local people and get involved in the festivities.

- Experience traditional Mongolia at the Naadam festival
- Explore the Gobi Desert
- Discover Terelj National Park
- Adventure to the Singing Sand Dunes
- Gaze on vast Lake Khovsgol



### Mongolia & the Naadam festival inclusions:

- Return international economy flights, taxes and current fuel surcharges (unless a land only option is selected)
- All accommodation
- All meals
- All sightseeing and entrance fees
- All transportation and transfers
- English speaking National Escort (if your group is 10 or more passengers) or Local Guides
- Visa fees for UK and EU passport holders
- Specialist advice from our experienced travel consultants
- Comprehensive travel guides
- Safe and secure with ABTA, ATOL and IATA

*The only thing you may have to pay for are personal expenditure e.g. drinks, optional excursions or shows, insurance of any kind, tipping, early check in or late check out and other items not specified on the itinerary.*

### Immerse Yourself:

Designed for those who wish to be further immersed in the authentic charm of Asia; tours in our Immerse Yourself range include more cultural and active experiences. You will be accompanied by our dedicated and professional National Escorts and local guides, whose unparalleled knowledge will turn your holiday into an unforgettable experience. These tours include:

- Walking through classic sites
- Unique cultural experiences and encounters
- Off the beaten track destinations

### Active Tours:

'Mongolia & the Naadam Festival' is an **Active** tour. This is the most demanding tour Wendy Wu Tours offers. As a whole, this itinerary requires a high level of fitness. Travelling in Mongolia is both rewarding and challenging because of the lack of basic infrastructure, such as roads or a transportation system. This tour covers a vast distance and reaching the sites involves travelling through areas of Mongolia which are barren, remote and without any modern facilities.

- There will be long periods of walking whilst sightseeing, often on steep or un even ground.
- There are hiking opportunities in Khongoryn Els sand dunes, Khorgo Volcano and at Khovsgol Lake, these normally involve approximately 2 hours on foot. There will not be sealed paths or stairs built in these areas.
- There are long days of driving on rough unsealed roads or tracks, a few days will involve driving for over 8 hours.

Of course, our National Escorts and local guides will always endeavour to provide the highest level of service and assistance; however, they cannot be expected to cater for customers who are unfit to complete the itinerary. If you require any more information about the pace of the tours in our Immerse Yourself range, please contact our reservations team who will be happy to answer your questions.

## Itinerary – Mongolia & the Naadam Festival

### Days 1-2: Fly to Ulaanbaatar

Fly overnight to Mongolia's capital Ulaanbaatar. You will be met at Ulaanbaatar airport in the Arrivals Hall by your National Escort and/or Local Guide from Wendy Wu Tours. Together with all other group members who may be arriving at a similar time, you will transfer 30 minutes to your hotel. This evening, there will be a tour introduction at the hotel. Food and drinks will not be served at this meeting, it is simply an opportunity for your group to meet and learn more about travelling in Mongolia.

#### Destination Information

**Ulaanbaatar** – Occupying one-third of the country's population, the capital of Mongolia is also its largest city. Ulaanbaatar was built along the Tuul Gol River and is surrounded by picturesque mountains with the centre of the city largely occupied by Soviet-style high-rise apartments. The majority of the population prefer to live on the outskirts of the city in the traditional Ger (circular felt tent), which happens to be the most identifiable symbol of the country. Situated on the rolling foothills of the Bogd Mountain, Ulaanbaatar possesses a long and unique history since its establishment in 1639.

### Day 3: Ulaanbaatar

This morning, visit the 19th-century built Gandan Monastery, the largest and most important monastery in Mongolia. Later, explore the Museum of Mongolian History where you can gain an insight into the culture of Mongolia, and the Museum of Fine Arts. Sightseeing today involves 4-5 hours of sightseeing on foot with some driving time included. *Please note that both of the museums and the Gandan Monastery will charge extra fees (approximately US\$15 total) for using a camera in their exhibits.*



#### Destination Information

**Gandan Monastery** – Gandan Monastery means 'great place of complete joy', and is the largest, most significant monastery in the country. Building began in 1838 and today there are over 150 monks in residence. Lining the walls of the temple are many images of the Buddha of Longevity, Ayush.

**Museum of Mongolian History** – The museum aims to preserve Mongolian culture through the display of historical, ethnographical and cultural objects ranging from 800,000 years ago, to the end of the 20th Century.

**Museum of Fine Arts** – This fine-arts museum has a great collection of paintings, carvings and sculptures, as well as other rare religious exhibits such as Buddhist statues, representing the best display of its kind in Mongolia.

### Day 4: Ulaanbaatar – Gobi Desert

This morning, fly around 1 and a half hours to Dalanzadgad, located on the edge of the Gobi Desert. Upon arrival, you will be met at the airport by your 4WD vehicles and drivers, and be transferred 1 hour to the Ger camp near Gurvansaikhan (Three Beauty) National Park for a two-night stay. This afternoon, visit a Mongolian nomadic family where you can experience their unique way of life and taste Mongolian dairy products. Return to your Ger camp for the evening.



#### Destination Information

**Gurvansaikhan National Park** – Gurvansaikhan National Park stretches for 2.7 million hectares and contains mountains, dinosaur fossils, sand dunes, rock formations and a valley that is snow-capped for most of the year.

### Day 5: Gobi Desert

Today, you will explore the magnificent national park, viewing the incredible sharp mountains and vast sand dunes. You will also have the opportunity to view the stunning scenery of the famed Eagle's Gorge, or Yolyn Am, which is the native name.

Between the steep walls of the 2km long Yolyn Am Canyon, there is a stream which freezes in winter and it is possible to walk along the ice. At this time of year, the ice will be melting and all customers need to take care when undertaking this activity. The hike into the Yolyn Am canyon takes 2-3 hours return. There will be an opportunity for the early risers to go into the park earlier this morning to see the multitude of wildlife in this section of the Gobi, including the mountain ibex, argali and many birds of prey.

#### Destination Information

**Yolyn Am** – Known as the 'Valley of Eagles, Yolyn Am is located in the Gobi National Park. It offers spectacular scenery with its deep and narrow gorges.

### Day 6: Khongryn Els Dunes

After an early breakfast, travel by 4WD for 4-5 hours to Khongoryn Els, the location of Mongolia's largest sand dunes. Witness the remarkable desert landscapes and explore the sand dunes both by 4WD and on foot. The hike will take at least 2 hours return. For the more adventurous, climb to the top for fantastic views.



#### Destination Information

**Khongoryn Els** – Also called the 'Singing Sand Dunes' due to the noise the sand dunes make when the sand is moved by the wind, Khongoryn Els are the most spectacular sand dunes in Mongolia. They measure up to 800m high, 12km wide and approximately 100km long. The largest of the group are situated in the northwest corner of the desert.



### Day 7: Khongryn Els - Bayanzag

This morning is free for you to continue your exploration of the Gobi Desert and the sand dunes. After lunch, travel by 4WD for approximately 3-4 hours to Bayanzag, more commonly known as the 'Flaming Cliffs'. This afternoon, visit the Gobi Dinosaurs Cemetery and explore the surrounding landscape. Your overnight stay here will be in a Ger camp near the Flaming Cliffs.



#### Destination Information

**Bayanzag** – Bayanzag is a traditional desert made up of peaks and canyons in a striking fiery red and orange sandstone. It is known worldwide for the number of dinosaur fossils found in the area. The first excavated was in 1922 by palaeontologist Roy Chapman Andrews.

### Day 8: Bayanzag – Ongiin

Spend the day travelling onwards to the banks of the Ongii River, a journey of approximately 4-5 hours, some of which is on jeep trails over dry plains where there are no direct roads. On arrival, check into your Ger camp close to the Ongii River and visit the ruins of two famed monasteries, the Barlim Khiid to the north and the Khutagt Khiid to the south. Combined they form the complex known as Ongiin Khiid Monastery.

#### Destination Information

**Ongiin Khiid Monastery** – Ongiin Khiid Monastery consists of two monasteries, located on the bend of the Ong River. The first monastery, Barlim Khiid, was built in 1810 on the north bank of the river. The second, Khutagt Khiid, was built in 1970 on the south bank and can only be accessed when the water level of the river is low or iced over. Once the largest monasteries and home to a thousand monks, it was destroyed in 1937. Two monks now call the ruins home, after a small temple was constructed in 2004.

### Day 9: Ongiin – Mt Khogno Khan

This morning, depart Ongii and drive approximately 6 hours to Mt Khogno Khan. Upon arrival, you will explore the remains of the 17th-century monastery, the Uvgun Khiids, located at the foot of the mountain. Here you will walk around 45 minutes up a dirt path to the ruins. The monastery offers views of the spectacular scenery. Enjoy some time to explore the monastery and its surroundings before proceeding to your Ger camp, located near the Mongol Sand Dune.



#### Destination Information

**Uvgun Khiids Monastery** – Uvgun Khiids monastery was built in 1660, after the existing monastery was destroyed by warring armies in 1640. The original ruins can be found along a designated path and its surroundings are part of the Khogno Khan Natural Reserve spread over 46,900 hectares.

### Day 10: Mt Khongno Khan - Kharakhorin

Drive for approximately 2 hours on a fairly good road to the ancient capital of Kharkhorin, situated on the Orkhon River. Explore the ancient sites within Kharkhorin and the memorable Erdene Zuu Monastery. This site involves walking over rough, uneven surfaces. Stay overnight in a Ger camp.

#### Destination Information

**Erdene Zuu Monastery** – Erdene Zuu (Hundred Treasures) Monastery was built in the 16th Century, and was the first Buddhist monastery in Mongolia. In 1792 it housed 62 temples and 10,000 lamas, and since 1990 it has again become an active monastery, retaining much of its former glory. Enclosed in an immense walled compound, the three temples within are dedicated to the three stages of Buddha's life: as a child, adolescent and adult. The main central temple is called the Zuu of Buddha and has statues of Buddha as a child.

### Day 11: Kharakhorin – Tsenkher Jiguur Hot Springs

Enjoy the morning at leisure in your Ger camp. After lunch, drive 2-3 hours to Tsenkher Jiguur. Here, you will have free time to relax in the hot springs and take in the surrounding scenery. Stay overnight in a Ger camp.

#### Destination Information

**Tsenkher Jiguur Hot Springs** – Lounge in the volcanic hot springs of Tsenkher Jiguur surrounded by stunning alpine scenery.

### Day 12: Tsenkher Jiguur Hot Springs – Great White Lake

Today, enjoy the stunning backdrop as you drive around 5 hours west, towards the serene Great White Lake (Terkhiin Tsagaan Nuur). Upon arrival, check into your Ger Camp for an overnight stay. The camp is located within one of the most beautiful areas of the famous Great White Lake and Khorgo Volcano. Take a short hike up to the crater of the volcano for wonderful views, or walk along the lake shore where there are excellent opportunities for bird and wildlife spotting. Also visit Zayaiin Huree Monastery in Tsetserleg Town.

*Arkhangay Province has a reputation for flies so please ensure you bring your own repellent with you today.*

#### Destination Information

**Great White Lake (Terkhiin Tsagaan Nuur)** – Great White Lake is a fresh water lake which is certainly the highlight of Arkhangai Province. Surrounded by extinct and craterous volcanoes (part of the Tarvagatain Nuruu Range), the lake, bird life and mountains are protected within the 73,000-hectare Khorgo-Terkhiin Tsagaan Nuur National Park. There are wonderful hiking opportunities around the north-eastern side of the lake, including a hike to Khorgo Volcano (2,968m), about 900m above the lake.

### Day 13: Great White Lake – Jargal Jiguur

This morning, enjoy a hike (approximately 3 hours) around the shores of the lake, which is home to a diverse variety of wildlife and birds. You will have the opportunity to take in the breathtaking scenery of this beautiful lake. After lunch, drive 2-3 hours to Jargal Jiguur, known as 'home of the yaks', due to many local families seen herding yaks. Upon arrival, check into your Ger camp and enjoy time at leisure, for example bathing in the hot springs found here.



#### Destination Information

**Jargal Jiguur** – Jargal Jiguur is well known for the Khunjlil natural hot springs, averaging a temperature of 70 degrees all year round. The hot springs tend to be popular at night while gazing at the stars.

### Day 14: Jargal Jiguur – Lake Khovsgol

Today is a long driving day as you depart Jargal Jiguur early this morning and travel around 6-7 hours through Mõron to Lake Khovsgol, on mostly muddy roads. The first section of road is particularly steep and has breathtaking views of the surrounding plains and glacial peaks. There will be sections of road along the lakeshore that are very bumpy. Upon arrival, check into your Ger camp on the eastern shore of the lake for a two-night stay.

#### Destination Information

**Lake Khovsgol** – Known as the 'dark blue pearl', Lake Khovsgol is set against a backdrop of mountains, deep pine forests and completed by the sights of grazing horses and yaks. Located in the northernmost province, it is Mongolia's largest and deepest lake and is the largest tributary stream of Lake Baikal. Being the second largest freshwater lake in Asia at 1,645m above sea level, it freezes over from January until April or May.

### Day 15: Lake Khovsgol

Due to the variety of activities offered at Lake Khovsgol, we allow all customers a choice in how they would like to spend their time here. Your National Escort will accompany you on a walk around the lake's shore and assist you in organising some of these suggested activities: a horse ride into the nearby mountains, a visit to a reindeer breeding family, renting a speedboat to see more of the lake, or taking a relaxing walk viewing the nearby forests and beautiful scenery. Please note that activities will be at your own expense.



### Day 16: Lake Khovsgol – Ulaanbaatar

This morning, drive around 3 hours to Mõron airport and board your 1 and a half hour flight to Ulaanbaatar. Upon arrival, you will be transferred to your hotel for a three-night stay. This evening will include some light sightseeing as the Naadam festivities begin. Travel to Sukhbaatar Square where you can view the Naadam Mongol costumes on display.

### Destination Information

**Naadam Festival** – The Naadam Festival is a local celebration of the Mongolian people and culture. The festival's origins can be traced to the Mongol Army with horseracing, wrestling and archery competitions favoured by the locals and visitors alike.

### Day 17: Ulaanbaatar – Naadam Festival

One of the special features you will encounter over the next two days is experiencing first-hand the annual Naadam Festival. The highlight of your journey begins here as the group mix with locals and nomads alike to witness the Opening Ceremony of the Naadam Festival, at Central Stadium. Here you can see featured events that include wrestling, horseracing and archery. You will have the chance to view the procession of the athletes, officials and monks, as the first round of competition in the wrestling tournament begins.



Tickets to all arenas are allocated by local Government tourist authority in the weeks leading up to the opening ceremony; therefore, the exact programme for the festival cannot be given to you until during your trip. After the grand Opening Ceremony, the first round of wrestling and archery is held in the afternoon at Naadam Stadium. This evening you will see the Naadam Traditional Folk Gala Show, which includes the renowned 'throat singing'.

Please prepare your bag each day to contain everything you may need for the day – sun hat, sunscreen, drinking water and plenty of camera memory etc. at a minimum. It is usually hot at this time of year, and the seats are not under cover, so you will be exposed to sun all day. Valuables must be kept in the hotel safe or under your clothes in a money belt as you will be walking through huge crowds on your way in and out of the stadium stands. Lunch during this time will usually be a boxed lunch organised by the hotel, so that you can enjoy it 'picnic style' without leaving the excitement of the festival.

### Day 18: Ulaanbaatar – Naadam Festival

A thrilling day unfolds as you will travel approximately 50km outside the city to view the cross-country horseracing. Also known as the 'tumnii ekh' (leader of ten thousand), this certainly is sought after amongst the younger competitors. You will participate along with the locals in cheering the athletes as they compete in the carnival-like atmosphere. Later, watch the wrestling final match and the Naadam closing ceremony in the central stadium.





### Day 19: Ulaanbaatar – Terelj National Park

This morning, travel approximately 2 hours to Terelj National Park. Spend the afternoon exploring the area, enjoying the alpine scenery and seeing Turtle Rock. From here, hike over steep and uneven ground to Aryabal Monastery and later enjoy a visit with a local nomadic family. Learn about their lifestyle including the preparation of dairy products. Sightseeing today involves around 2-3 hours on foot. Stay overnight at a Ger camp.



#### Destination Information

**Terelj National Park** – The scenery in Terelj National Park is completely different to the Gobi Desert landscape, as it is more reminiscent of the Alps in Europe. Terelj National Park is a picturesque place with high cliffs eroded into a wonderful landscape of granite ‘tors’. Wind, rain, frost, ice and natural acids have created the bizarre shapes.

**Turtle Rock** – Known locally as Melkhii Khad, Turtle Rock is appropriately named because of its resemblance to a turtle when viewed from a certain angle.

### Day 20: Terelj National Park - Ulaanbaatar

This morning, travel 2 hours back to Ulaanbaatar, stopping en route to visit the Genghis Khan Statue. Check in to your hotel in Ulaanbaatar for a two-night stay.



#### Destination Information

**Genghis Khan Statue Complex** – Located 54km east of Ulaanbaatar is the Genghis Khan Statue Complex. Standing 43m tall, the statue is of Genghis Khan sitting on a horse, and it is said to be pointed in the direction of his birthplace.

### Day 21: Ulaanbaatar

Today you will have a leisurely day in the city. Visit Bogd King Palace and Zaisan Memorial Hill. Afterwards, enjoy a shopping trip to a Gobi cashmere store and the State Department store. Sightseeing today involves 3-4 hours on foot. This evening, enjoy a traditional folklore performance.



#### **Destination Information**

**Zaisan Memorial Hill** – Erected by the Russian's to commemorate those killed in World War Two. Zaisan Memorial stands on a hill overlooking the city and consists of a circular mosaic depicting the armistice between the four countries. The view from the top is amazing on a clear day. There are approximately 187 steps to the top of the monument.

**Bogd King Palace Museum** – One of the first museums in Mongolia, Bogd King Palace Museum was built in 1924 and was formally the winter residence of the last Bogd Khaan of Mongolia, Javzandamba. The palace compound was built between 1893 and 1903, and is well known for the Gate of Peace, temple, and personal library of Bogd Khaan. Among the museum's exhibits are sculptures by Mongolia's first Bogd Khaan Zanabazar, the famous Taras. The museum has 21 invaluable sculptures of Taras in this collection.

#### **Day 22: Depart Ulaanbaatar**

Transfer to the airport in time for your international flight.

## Mongolia & the Naadam Festival Travel Information

### Visas

A visa is required for entry into Mongolia. A standard visa processing service is included in your tour cost. We will require your passport, completed visa application form, and 1 passport photo, taken within the last 6 months, to process your visa. We will require all this information 8 weeks prior to departure. As per our standard visa processing service, we will have your passport for at least 4 weeks. Any passports and visa applications that require an express 2-week service, and/or that are received in our office less than 6 weeks prior to departure will incur a £60 per passport express fee.

### Insurance

It is a condition of booking with us that you take out suitable travel insurance. You must provide us with the name of your insurer, policy number and their 24-hour emergency contact number when you book with us or as soon as possible thereafter. These details will be available to your National Escort should they be required. Wendy Wu Tours will not be liable for any costs incurred by you due to your failure to take out suitable travel insurance from the date of booking.

### Eating in Mongolia

The combination of vast barren plains and nomadic lifestyle has created a unique culinary tradition in Mongolia, which you will have the opportunity to experience on your tour. All meals (excluding drinks) are included in our Mongolian & the Naadam Festival group tour, from the groups' arrival until the groups' day of departure.

While staying in Ulaanbaatar, the breakfast will contain a mixture of local and western-style dishes, served buffet and set styles. During the Naadam Festival and most days of driving in the countryside, you will be provided with a 'picnic box' lunch. All other meals will be served in restaurants located in Ulaanbaatar or at the Ger camps.

Food in Mongolia tends to be simple, as they have limited ingredients, such as mutton (used in a variety of ways), beef, potato, cucumber, tomato, onion, carrot and sheep's milk. People on restricted or vegetarian diets can be catered for on a limited basis with foods such as noodles, rice and steamed vegetables. Please contact us to discuss this if you are concerned.

We would suggest that you bring some staples or snacks to supplement this diet with you from the UK. Tea/coffee bags and noodles are generally available in all Ger camps. You may wish to bring some biscuits or energy bars if you would like but these can be purchased in Ulaanbaatar. There will be some days that meals may be served late due to the length of the drive that day – refer to the above itinerary to plan for this.

### Accommodation

Your accommodation is selected for convenience of location, comfort or character. The group tour hotel in Ulaanbaatar has private western bathroom facilities, air conditioning, TV and a telephone. Plumbing and electricity supplies can be erratic and quite often the power in hotel rooms is turned off while guests are out of the room. If you experience any difficulty, please speak to your National Escort/Local Guide. Rest assured that all hotels used by Wendy Wu Tours are regularly inspected by our staff and our partners to ensure that standards meet your needs.

**Hotels** - Check-out time in Mongolia is 12:00. Please keep this in mind on the days when you are travelling between cities as it may result in a delay of access to your room or a change of itinerary to allow for this delay. Our office in Mongolia will inform the hotels of your expected arrival time, but occasional delays due to last night's guests checking out at midday are beyond our control.

**Ger camps** - While travelling outside Ulaanbaatar you will be staying in Ger camps. Gers are the traditional home of nomads across Mongolia. They are made from a wooden frame and layers of felt and canvas erected on a wooden platform. The interior is filled with warm fabrics and furs as well as ornate wooden furniture. Ideally suited to Mongolia's nomadic way of life and harsh weather, the Ger has been the most popular dwelling for hundreds of years. Gers are also known by the Russian name 'yurt'. Each Ger will consist of up to four single wooden beds, linen, and a stove for heating purposes, a thick blanket, one electrical socket and a low bearing table and chairs. Shower and toilet facilities will be shared in a separate area, hence a flashlight is needed.

The supply of electricity is limited, as is the supply of hot water. Showers are available, however the camp may have enough power to heat water for five or six people only, so the members of your group should keep this in mind and plan ahead for showers. It is recommended to advise staff at least an hour before you intend to shower as hot water will need to be boiled for you.

Cafes and communal areas are also located within the camp grounds. Most of the Ger camps we use will also have a laundry service available, at a small additional cost. Staying in a Ger will allow you to experience the most unique and intrinsic aspect of the nomadic life in Mongolia. Although they are not luxurious, they do offer comfortable accommodation while we travel through the most remote regions of the country.

See below images for examples of Ger camps (these may not be the exact camps your group stays at but are a good representation of what to expect):



## Transport

There is more than 20,000km of road stretching across Mongolia. Only 1,600km of this distance is paved. In the countryside, you will be travelling across many different surfaces, from gravel highways to wide, open plains where the route is marked out by poles. The roads can be rough, and a level of discomfort can be expected.

In Ulaanbaatar, we use modern, air-conditioned coaches. Everywhere else we use sturdy 4WD vehicles, which best suit this terrain. Each 4WD vehicle will hold three passengers per vehicle and the National Escort will rotate from each vehicle to become the fourth passenger. They will drive in convoy and endeavour to stay within sight of each other throughout the day. Seatbelts are not compulsory by law in Mongolia and local people largely choose not to wear them. Wendy Wu Tours will ensure that the 4WD vehicles are fitted with seatbelts. Drivers often use seat covers to make their vehicles more presentable. If they obstruct your access to seatbelts, please request that they be adjusted or removed. It is recommended that where seat belts are available customers

must use them and remain seated at all times whilst the vehicle is moving. Please see your National Escort if you have any concerns.

## Development in Mongolia

Although Mongolia is developing quickly, it still lacks the international standards of civil infrastructure and tourist facilities. Concepts of personal responsibility are also different to those in the UK. Consequently, tourist and public facilities may not uphold the same safety standards as in the UK; for example, you may see a hole in the road without a warning sign or safety barricade. All of our suppliers meet local safety standards as a minimum. We want you to have an enjoyable holiday so we ask that you take extra care, use your common sense, refer to notices and follow advice from your National Escort or Local Guides.

Wendy Wu Tours and our partners in Mongolia use our local knowledge to design our itineraries to provide the best paced sightseeing possible. However, we ask that you keep in mind that public holidays, road construction and weather conditions can create traffic congestion or interfere with the itinerary set out here. Your National Escort will do their utmost to avoid problems but cannot guarantee against delays, changes or – in rare cases – cancellations of sections of your itinerary.

Mongolia continues to amaze, fascinate and thrill our customers, many of whom have travelled to more and more areas of this wonderful region with us, year after year. We urge you to keep in mind all the rewards, as well as the challenges, of travelling in a developing country. Almost everything will be different to what you may be used to. A typical day of sightseeing may include breathtaking views, long hours of driving, the hospitality of the traditional nomadic Ger and a more basic level of accommodation. Travelling in Mongolia requires patience, a sense of humour and an adventurous attitude towards exploring a country that is unspoilt, remote and endlessly fascinating.

There is a low level of English spoken throughout Mongolia so the Local Guides or National Escort will be indispensable during your trip.

## Souvenirs

We want to be able to give you an opportunity to buy souvenirs so we include some stops at museums or exhibitions, which demonstrates a craft or product unique to that region with pieces available to buy. We understand that souvenir hunting is not for everyone so we aim to take you to places, which hold local interest. We trust you will enjoy these opportunities to learn about local arts and crafts and understand their historical and cultural importance.

## Group Size

Most of our groups consist of 10 travellers or more and will be accompanied by both a National Escort and local guides. There will usually be no more than 18 travellers in each group although you may encounter other Wendy Wu tour groups while you are travelling.

All our departures are guaranteed to operate with a minimum of 8 travellers booked (unless cancelled due to factors beyond our control). However, at our discretion we may operate departures with a smaller group size as we try to operate advertised departures wherever it is viable to do so. For groups with fewer than 10 travellers, departures will operate with local guides only.



## Tipping Policy

Tipping while on holiday is common in most parts of the world and Mongolia is no exception. However, it is not always clear who it is appropriate to tip and how much. Furthermore, travellers may not have the right amounts of cash available at the right time. In order to avoid any inconvenience Wendy Wu Tours operates a tipping policy where a stated amount is given to your National Escort at the beginning of your tour and tips are disbursed to local guides and drivers throughout your tour. The amount is designed to be at a reasonable level for travellers while being fair to the local people and includes a gratuity for the National Escort.

If you are travelling in a smaller group with local guides only, then tipping is paid in each destination. To be fair to the guides we ask for slightly higher amounts per traveller with small groups.

We generally find that most customers appreciate the convenience of our tipping policy but we do recognize that it may not suit everyone. However, as this is a group tour we ask that everyone follows the same protocol to be fair to other group members and to ensure smooth operation of your tour.

## Climate

Please refer to our website or brochure for detailed temperature charts.

## After your booking

Once you have booked with Wendy Wu Tours, you will receive a confirmation invoice followed by deposit documentation, which includes a visa application form (if applicable), and a help sheet. Your final documentation pack will be sent to you approximately 2 weeks prior to departure.

## Itinerary changes

It is our intention to adhere to the day-to-day itinerary as printed; however, the order of events or sightseeing may change as we look to improve our tours or as local conditions dictate; in these circumstances we will make the best possible arrangements whilst maintaining the integrity of your trip.

**Last updated: August 2017**