Delve into Vietnam’s energetic cities, fascinating heritage and compelling landscapes on the perfect snapshot of this captivating country.

- Discover vibrant Hanoi
- Relax on an overnight cruise in Halong Bay
- Wander the traditional town of Hoi An
- Experience the bustling city of Saigon
- Meander along the Mekong Delta
Vietnam Impressions tour inclusions:
- Return international economy flights, taxes and current fuel surcharges (unless a land only option is selected)
- All accommodation
- All meals
- All sightseeing and entrance fees
- All transportation and transfers
- English speaking National Escort (if your group is 10 or more passengers) or Local Guides
- Specialist advice from our experienced travel consultants
- Comprehensive travel guides
- Safe and secure with ABTA, ATOL and IATA

The only thing you may have to pay for are personal expenditure e.g. drinks, optional excursions or shows, insurance of any kind, tipping, early check in or late checkout and other items not specified on the itinerary.

Classic Tours:
These tours are designed for those who wish to see the iconic sites and magnificent treasures of Southeast Asia on an excellent value group tour whilst travelling with like-minded people. The tours are on a fully-inclusive basis so you’ll travel with the assurance that all your arrangements are taken care of. You will be accompanied by our dedicated and professional National Escorts or local guides, whose unparalleled knowledge will turn your holiday into an unforgettable experience.

Comfortable Tours:
‘Vietnam Impressions’ is a comfortable tour. Although this is the easiest grading of tour Wendy Wu Tours offers it still requires a reasonable level of fitness.

- There will be sightseeing on foot for both short and extended periods of time
- Throughout the tour you will be required to get on and off varying sizes of boats without assistance

Of course, our National Escorts and local guides will always endeavour to provide the highest level of service and assistance; however, they cannot be expected to cater for customers who are unfit to complete the itinerary.
Itinerary – Vietnam Impressions

### Days 1-2: Hanoi

Fly to Hanoi, where you will be met at the airport in the arrival hall by your Local Guide or National Escort. Together with all other group members who may be arriving at a similar time, you will transfer 45 minutes to your hotel and check into your room or store any luggage if your room is not ready yet. There is no sightseeing today.

### Destination Information

**Hanoi** - With a population of approximately four million, Hanoi is a charming and richly historic city of lakes, shaded boulevards and leafy open parks. The centre is an architectural museum piece housing groups of ochre coloured buildings holding the air of provincial French towns of the 1930s, a “Paris of the Orient” as people have called it.

### Day 3: Hanoi – Halong Bay

Drive 4 hours today from Hanoi to Halong, where you will take an overnight cruise to the far-most corners of the bay by boat.

Boarding your boat could involve navigating your way over and through other boats, moored between it and the dock, sometimes without handrails, ladders or assistance from staff.

Enjoy lunch on board as you cruise out into the bay, stopping to anchor for an afternoon of activities. Activities are subject to change due to cruise selection and weather conditions. Sightseeing usually includes visiting underground caves on the islands which involves climbing up and down lots of steps. End the day on deck with a drink in hand to watch the sunset over the bay followed by a freshly prepared dinner, before retiring to your cabin for the night.

*You will need to pack a smaller overnight bag for your trip to Halong Bay. Main luggage will be left in safe storage at the hotel in Hanoi and picked up your return.*

*Please note: Weather conditions such as mist, fog, wind, rain and storms may delay the departure time of your cruise, or in some cases your cruise may be cancelled. Notifications of any delays or cancellations may not be known until your group’s arrival in Halong Bay. If your cruise is cancelled after your arrival in Halong Bay, you will have lunch in Halong City and return to Hanoi. If notification of the cruise cancellation is given prior to your departure for Halong Bay an alternative day trip will be arranged to Hoa Lu and Tam Coc or ‘Halong Bay on Land’.*
an area located approximately 2 hours from Hanoi. Our guides will make every effort to inform the group at the earliest possible moment should there be any itinerary changes.

**Destination Information**

**Halong Bay** - Compared to the landscape of the limestone islets of Guilin in China and Krabi in southern Thailand, Halong Bay shares a common border with China in the north and harbours some of the most stunning scenery in Vietnam. Unique rock sculptures jut out dramatically from the clear emerald waters of the Gulf of Tonkin and numerous grottoes have created an enchanting, timeless world, looking out onto the horizon with the sails of the junks and sampans completing the picture.

**Day 4: Halong Bay - Hanoi**

Spend the morning sailing through Halong Bay. After an early lunch (or brunch meal) disembark your cruise and return to Hanoi. This evening, enjoy a performance of traditional Water Puppets.

**Destination Information**

**Water Puppets** - Vietnamese Water Puppets were invented thousands of years ago by farmers in the Red River Delta region near Hanoi, as a means to entertain themselves when the rains flooded their paddy fields. Today puppeteers stand in waist deep water and control the puppets via pole and strings. Most plays focus on folklores and tales of rural life.

**Day 5: Hanoi – Hoi An**

Discover the sights of Hanoi today. Walk through Hanoi’s Old Quarter and have the opportunity to taste some traditional Vietnamese coffee. Then visit the Ho Chi Minh Quarter and visit Ho Chi Minh’s Mausoleum, followed by the Humble House on Stilts and the One Pillar Pagoda. Next drive to the serene Temple of Literature, Hanoi’s first university.

This evening, fly 1 hour and 15 minutes to Danang and transfer to the charming town of Hoi An.

*Ho Chi Minh’s Mausoleum is closed for entry on Mondays and Fridays every week and from September to December each year. During these times, we are unable to enter the Mausoleum; however, we can view it from the outside.*

**Destination Information**

**Ho Chi Minh Quarter** - Dedicated to the father of modern Vietnam and where Ho Chi Minh’s Mausoleum stands in Ba Dinh Square. Ho Chi Minh first declared independence from French rule in 1945.

**One Pillar Pagoda** - Rebuilt in 1955 after damage during the French evacuation, the pagoda is made of wood and sits on a single pillar. Designed to reflect the shape of a lotus flower emerging from the water, it has become a popular spot for locals to enjoy the tranquil surroundings.
Humble House on Stilts - In the grounds of the Presidential Palace sits the 2 storey wooden home of Ho Chi Minh who ruled Vietnam from here until his death in 1969.

Temple of Literature - Hanoi’s first university dating back to 1070 and a historical centre of learning, now dedicated to Confucian worship.

Hanoi Old Quarter - A maze of streets weaving through Hanoi and dating back to the 13th century. Each street specialises in merchants and artisans selling their wares of silk, silver, wood and more.

Hoi An - Perhaps more than any other place in Vietnam, Hoi An retains the feel of centuries past. Once known as Faifo, Hoi An was an influential port along the Silk Road. For over 500 years merchants from China, Japan, France and Portugal settled in the prosperous town resulting in a distinctive blend of culture, cuisine, religion and architecture.

Day 6: Hoi An

This morning, enjoy a walking tour of the narrow and ancient streets of this charming town. Visit one of Hoi An’s oldest homes, built over 200 years ago and still occupied by the descendants of the merchant family that originally built it. You will also visit the Japanese Covered Bridge, the traditional Hoi An Market, the Quan Cong Chinese Temple and the Reaching Out arts and crafts workshop. Later today you will be given a cooking demonstration, learning how to make some of the region’s specialties; have a go at cooking yourself before enjoying the dishes you have prepared for dinner.

Destination Information

Japanese Covered Bridge - First constructed in the 1590s to link the Japanese and Chinese quarters of the town. This iconic pink hued bridge has been restored to its former splendour.

Reaching Out – Provides opportunities for people with disabilities to learn skills and gain meaningful employment. The arts and crafts workshop provides a platform for local people to showcase their talents.

Day 7: Hoi An - Saigon

This morning, fly to Saigon to explore the city. This afternoon, explore modern day Saigon with its heady mix of local culture and colonial influences. You will pass the Notre Dame Cathedral before visiting the Central Post Office, the Reunification Palace and the chilling War Remnants Museum. Finish the day at the atmospheric Ben Thanh market.

Please note: The Notre Dame Cathedral will be under renovation for 2 years, starting in July 2017. During this time we are unable to enter the Cathedral; however we can view it from the outside.

Visit wendywutours.co.uk
Call 0800 988 2888 to speak to a Reservations Consultant
Day 8: Mekong Delta

Drive 2 and a half hours down to the picturesque province of Ben Tre situated along the mighty Mekong. This area is known as the ‘Rice Basket of Vietnam’, because its rich and fertile lands produce huge amounts of rice, coconuts, vegetables and tropical fruit. Spend the day cruising and exploring, travelling by motorised, wooden boats between the islands and changing to smaller, paddleboats in the canals. Sightseeing involves hopping on and off these boats, often on unsteady and slippery surfaces, sometimes without handrails or assistance. Return to Saigon this afternoon.

Destination Information

Mekong Delta - Although primarily rural, the Mekong Delta is a densely populated area where life progresses around its fertile banks. The Mekong Delta is the 13th longest, and the 10th largest, by volume alone and people live, trade, travel and even go to school on the riverbanks. The rice which is cultivated in the many farming lands is said to be enough to supply the entire country with a little extra.

Days 9 - 10: Depart Saigon

This morning, confront the reality of guerrilla warfare at the Cu Chi Tunnels. The cramped tunnels were central to a few of the war’s strategic operations, including the famous 1968 Tet Offensive, and they did not escape damage. American B52 bombers dropped hundreds of missiles leaving huge tell-tale craters behind. The Cu Chi experience can be emotional for some visitors, but it offers a fascinating window into the hardship and traumas of war.

Return to Saigon, a late check out will be arranged for your group today, so you will have a chance to freshen up. Later transfer 1 hour to the airport to fly home.
Please note: Only breakfast and lunch are provided on the groups day of departure; no refund will be given for meals missed.

**Destination Information**

Cu Chi - the tunnels of Cu Chi are an immense network of connecting underground tunnels located in the Cu Chi district of Ho Chi Minh City (Saigon), Vietnam, and are part of a much larger network of tunnels that underlie much of the country. The Cu Chi tunnels were the location of several military campaigns during the Vietnam War, and were the Viet Cong's base of operations for the Tet Offensive in 1968. The tunnels were used by Viet Cong soldiers as hiding spots during combat, as well as serving as communication and supply routes, hospitals, food and weapon caches and living quarters for numerous North Vietnamese fighters. The tunnel systems were of great importance to the Viet Cong in their resistance to American forces, and helped to counter the growing American military effort.
Vietnam Impressions Travel Information

Visas

Vietnam: For UK citizens entry visas for Vietnam are required for stays longer than 15 days or for multiple entries into Vietnam within a 30 day period; therefore UK citizens will not need a visa to enter Vietnam for a single entry stay of up to 15 days. Currently this visa exemption rule applies until 30th June 2018. Should the visa requirements for UK citizens travelling to Vietnam change after 30th June 2018 you will be contacted by Wendy Wu Tours regarding your visa requirements. To allow for unforeseen circumstances if your tour includes a stay of 15 days or more in Vietnam the standard visa processing service is included in your tour cost.

If you do require a visa Wendy Wu Tours Visa Department can assist you with the process of obtaining one. We will supply you with all paperwork and submit the visa application on your behalf. Visas for Vietnam are issued with specific start and expiry dates which are based on the dates stated on the visa application form. Travel must be completed within those dates. Please be advised that your passport must have at least 6-months validity left on it when you arrive back into UK. Visa application forms and all relevant documentation are due in our office 60 days prior to departure; if received after this, urgent visa processing fees will apply.

Insurance

It is a condition of booking with us that you take out suitable travel insurance. You must provide us with the name of your insurer, policy number and their 24-hour emergency contact number when you book with us or as soon as possible thereafter. These details will be available to your national escort should they be required. Wendy Wu Tours will not be liable for any costs incurred by you due to your failure to take out suitable travel insurance from the date of booking.

Eating in Southeast Asia

Southeast Asia is home to an incredibly rich food history. The local cuisine is known for its intense flavours, spices and some of the freshest ingredients you can find. In general, meals include either rice or noodles and are packed full of flavour. Lemongrass, ginger, lime leaves, coriander, fish sauce and soy sauce are used in most local dishes. Whilst Southeast Asian food has a reputation for being hot and spicy, each region actually has its own distinct characteristics. Vietnam, for example, is perhaps best known for its fresh and aromatic dishes – relying heavily on flavours from fresh herbs such as mint, basil and dill.

Your itinerary has been carefully crafted to introduce you to a range of local dishes and we hope that you enjoy the culinary adventure ahead. All meals (excluding drinks) are included in our fully inclusive group tours from dinner on the day of your groups’ arrival until breakfast on your day of departure. When dining in Southeast Asia, although some restaurants have adopted a western approach to dining, expect some restaurants to follow the traditional communal style of eating. Typically, this will mean each diner has their own small bowl and may serve themselves from a variety of shared dishes. At some local restaurants, appetizers and main courses might be served when they are ready instead of following a particular order.

Determining when it’s appropriate to use chopsticks, forks or spoons can be challenging for some travellers, even other Asians, as each country has different customs. In Vietnam, dishes are normally placed in the centre and people serve food for themselves with their own chopsticks and bowl. In Thailand and some other countries...
in Southeast Asia, fork and spoon are used for most dishes and chopsticks are typically provided to eat noodles. Usually chopsticks or other utensils are provided to scoop the food into your bowl to prevent your own chopsticks from touching the food that remains on the table. Dining in Southeast Asia is fairly casual with not too many rules. Leaving food on the plate is not considered rude.

Please refer to your travel guide for more information on Southeast Asian cuisine, including information for travellers with restricted diets.

### Accommodation

Your accommodation is selected for convenience of location, comfort or character, and can range from a business hotel in one city to a family run guesthouse in a smaller town. In more remote areas, accommodation may be of a lower standard and may not have all western amenities. Hotels are generally rated as local three to four-star standard, but please note that there is no international classification system for hotels and differences in facilities and quality do exist between the UK and Southeast Asia. All group tour hotels have private western bathroom facilities, air conditioning, TV and telephone. Plumbing and electricity supplies can be erratic and quite often the power in hotel rooms is turned off while guests are out of the room. If you experience any difficulty, please speak to your National Escort or Local Guide.

Rest assured that all hotels used by Wendy Wu Tours are regularly inspected by our staff and our partners to ensure that standards meet your needs.

Solo travellers: If you are a solo traveller and willing to share a room, you will not have to pay a single supplement for any hotel rooms. Willing to share single travellers booking within 75 days of the first day of a group tour will be subject to availability. If no suitable match is available at time of booking you will be required to pay all single supplements.

### Transport

**Coaches:** Coaches with air conditioning are used on our group tours for city sightseeing, short excursions to the countryside and longer transfers where necessary. Roads in Southeast Asia have generally improved over recent years, but traffic and/or weather conditions may extend driving times. Road construction work usually covers an enormous section of road - not just one or two kilometres as you may be used to. For this reason, the timings listed in the itinerary are approximations only.

**Planes:** Internal flights are based on economy class, with reputable airlines.

### Development in Southeast Asia

Although Southeast Asia is developing quickly, it still lacks the international standards of civil infrastructure and tourist facilities. Concepts of personal responsibility are also different to those in the UK. Consequently, tourist and public facilities may not uphold the same safety standards as in the UK; for example, you may see a hole in the road without a warning sign or safety barricade. All of our suppliers meet local safety standards as a minimum. We want you to have an enjoyable holiday so we ask that you take extra care, use your common sense, refer to notices and follow advice from your National Escort or Local Guides.
Vietnamese public holidays

If you are travelling within the below Vietnamese Public Holidays please note that celebrations can last a couple of days and during these times some businesses will be closed and coach, air and train travel may be affected. Tourist attractions will be open, but may be crowded. Tet Holiday is between 17th – 20th February 2018 and 6th – 9th February 2019, International Labour Day is on 1st May every year, Reunification Day is on 30th April every year and National Independence Day is on 2nd September every year.

Group Size

Most of our groups consist of 10 travellers or more and will be accompanied by a National Escort. There will usually be no more than 28 travellers in each group although you may encounter other Wendy Wu tour groups while you are travelling.

All our departures are guaranteed to operate with a minimum of 8 travellers booked (unless cancelled due to factors beyond our control). However, at our discretion we may operate departures with a smaller group size as we try to operate advertised departures wherever it is viable to do so. For groups with fewer than 10 travellers, departures will operate with local guides instead of a National Escort.

Tipping Policy

Tipping while on holiday is common in most parts of the world and Southeast Asia is no exception. However, it is not always clear who it is appropriate to tip and how much. Furthermore, travellers may not have the right amounts of cash available at the right time. In order to avoid any inconvenience Wendy Wu Tours operates a tipping policy where a stated amount is given to your national escort at the beginning of your tour and tips are disbursed to local guides and drivers throughout your tour. The amount is designed to be at a reasonable level for travellers while being fair to the local people and includes a gratuity for the National Escort.

If you are travelling in a smaller group with local guides only, then tipping is paid in each destination. To be fair to the guides we ask for slightly higher amounts per traveller with small groups.

We generally find that most customers appreciate the convenience of our tipping policy but we do recognize that it may not suit everyone. However, as this is a group tour we ask that everyone follows the same protocol to be fair to other group members and to ensure smooth operation of your tour.

Climate

Please refer to our website or brochure for detailed temperature charts.

After your booking

Once you have booked with Wendy Wu Tours, you will receive a confirmation invoice followed by deposit documentation, which includes a visa application form (if applicable), and a help sheet. Your final documentation pack will be sent to you approximately 2 weeks prior to departure.
Itinerary changes

It is our intention is to adhere to the day-to-day itinerary as printed; however, the order of events or sightseeing may change as we look to improve our tours or as local conditions dictate; in these circumstances, we will make the best possible arrangements whilst maintaining the integrity of your trip.

Last updated: August 2017